SCD Government College, Ludhiana

Subject / Teacher Feedback Report

Session: 2022-23

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Objective

a. To measure the student's level of satisfaction on their experiences with the SCD Government College, Ludhiana covering the following areas:
    - Adequacy, accessibility and quality of teaching-learning resources in the college environment.
    - Effectiveness of communication.
    - Academic Staff Performance (Quality of teaching).
    - Evaluation procedure and its effectiveness.
    - Overall student satisfaction level.
b. To identify and address gaps for improvement.

The survey was conducted online. Each question has five responses, and respondents have to choose the most appropriate one.

Methodology for Analysis:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and last option of response (Fair) being rated as 1. The given questionnaire was filled online by 4339 random respondents from all streams. After the survey, the mean score for each question has been calculated and the overall mean has been arrived at.

Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 × No. of responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.
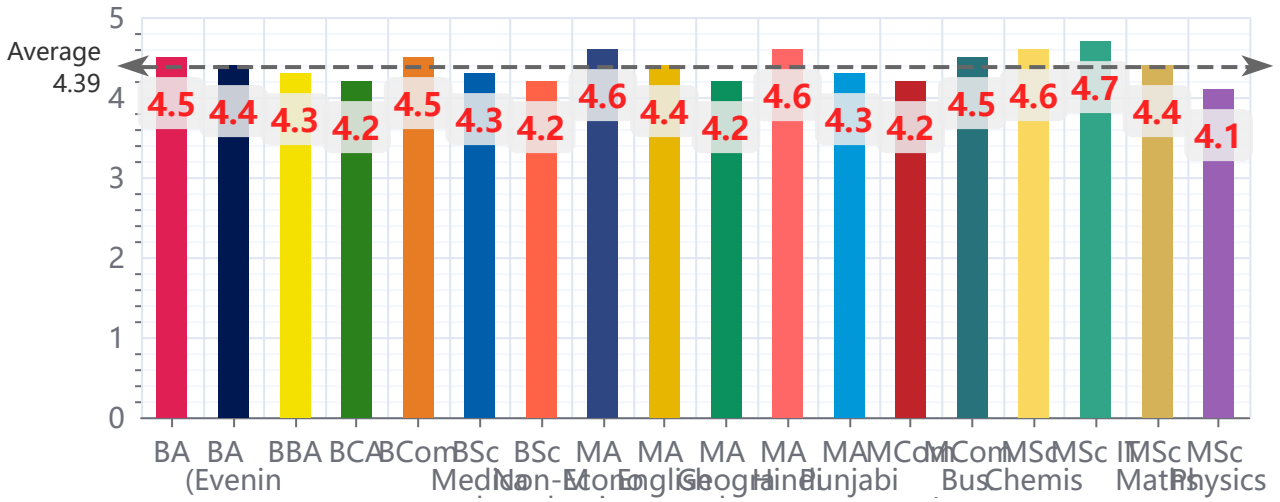
Participants

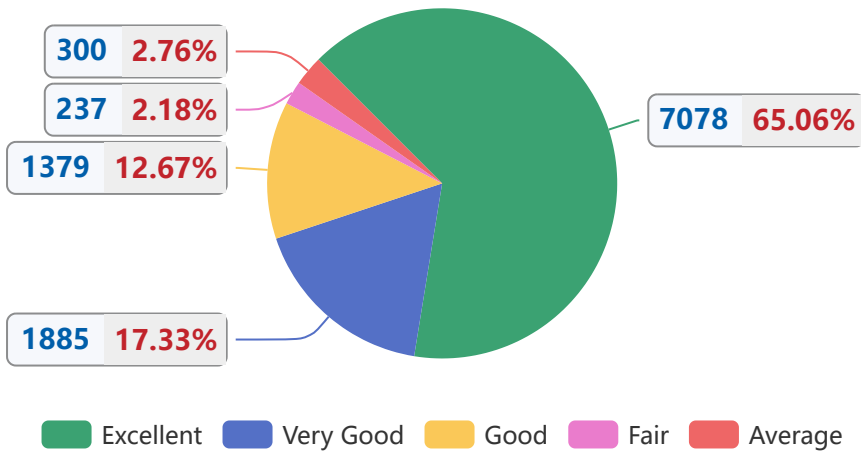| Type	Course	Respondents
Under Graduate	BA	1335
Under Graduate	BA (Evening College)	692
Under Graduate	BBA	127
Under Graduate	BCA	120
Under Graduate	BCom	375
Under Graduate	BSc Medical	217
Under Graduate	BSc Non-Med.	540
Post Graduate	MA Economics	182
Post Graduate	MA English	186
Post Graduate	MA Geography	27
Post Graduate	MA Hindi	75
Post Graduate	MA Punjabi	53
Post Graduate	MCom	76
Post Graduate	MCom Bus. Innov.	85
Post Graduate	MSc Chemistry	73
Post Graduate	MSc IT	21
Post Graduate	MSc Maths	104
Post Graduate	MSc Physics	51
	TOTAL	4339

Analysis and Interpretation:

1 - Regularity in taking lectures

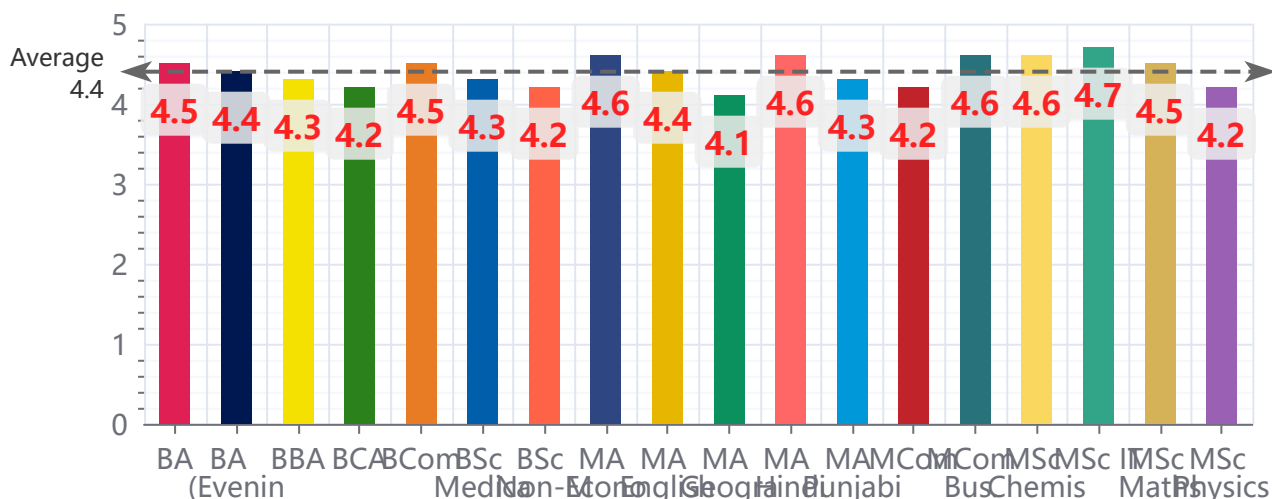| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2319	551	410	51	66	3397	4.5
BA (Evening College)	1180	284	210	47	66	1787	4.4
BBA	184	50	41	8	16	299	4.3
BCA	164	53	41	6	15	279	4.2
BCom	576	182	94	18	13	883	4.5
BSc Medical	327	125	69	10	28	559	4.3
BSc Non-Med.	752	250	198	44	52	1296	4.2
MA Economics	353	66	43	8	10	480	4.6
MA English	296	78	90	12	3	479	4.4
MA Geography	37	13	8	6	1	65	4.2
MA Hindi	150	23	23	0	2	198	4.6
MA Punjabi	115	21	21	0	12	169	4.3
MCom	94	39	44	3	5	185	4.2
MCom Bus. Innov.	135	25	20	7	1	188	4.5
MSc Chemistry	114	33	15	2	0	164	4.6
MSc IT	35	12	0	1	0	48	4.7
MSc Maths	177	53	25	9	5	269	4.4
MSc Physics	70	27	27	5	5	134	4.1
Total	7078	1885	1379	237	300	10879	4.4

Course wise Mean Score

Option wise Respondents

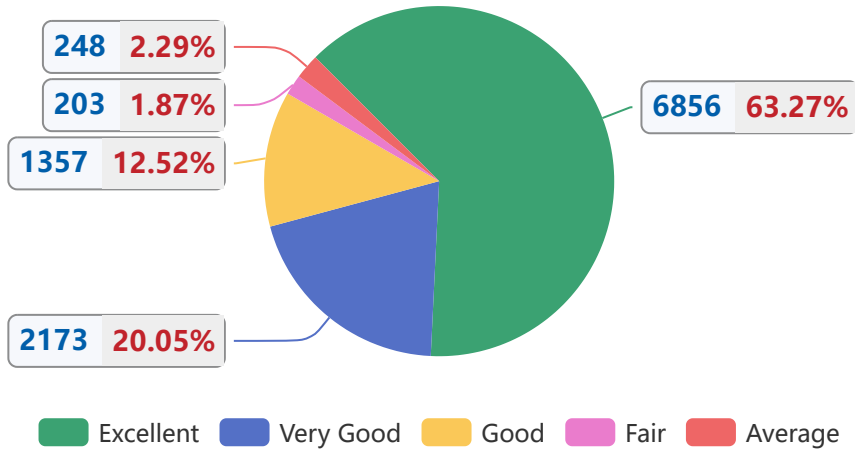|	
300	2.76%
237	2.18%
1379	12.67%
7078	65.06%
1885	17.33%

Excellent   Very Good   Good   Fair   Average

2 - Knowledge about subject taught

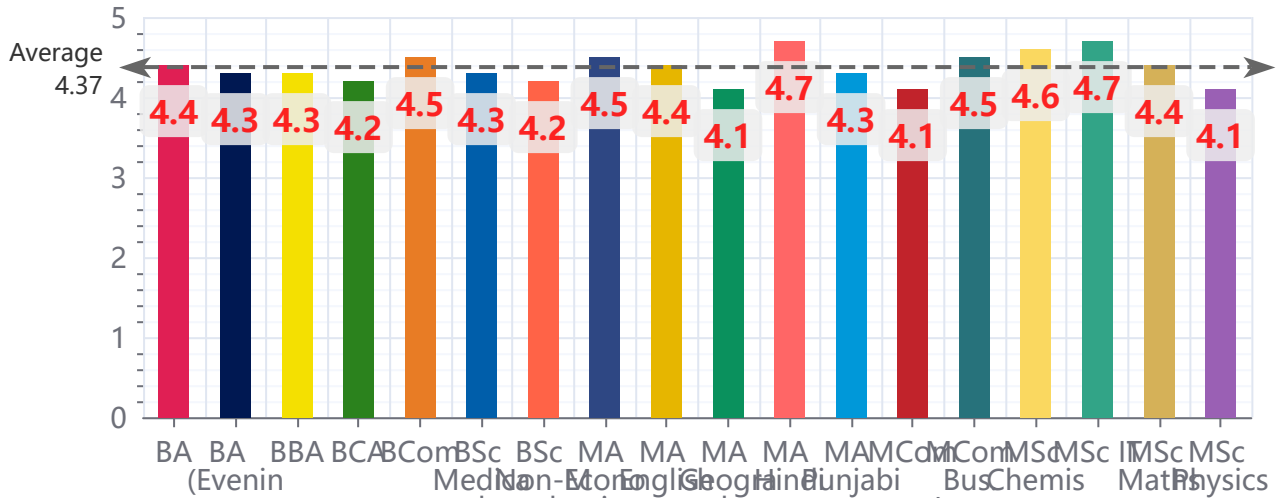| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2220	648	417	37	59	3381	4.5
BA (Evening College)	1119	337	216	46	58	1776	4.4
BBA	187	54	36	13	9	299	4.3
BCA	168	48	42	2	19	279	4.2
BCom	568	203	88	14	7	880	4.5
BSc Medical	327	136	71	8	20	562	4.3
BSc Non-Med.	707	314	191	43	36	1291	4.2
MA Economics	351	75	36	3	12	477	4.6
MA English	290	80	99	6	2	477	4.4
MA Geography	30	19	8	6	2	65	4.1
MA Hindi	146	35	16	0	1	198	4.6
MA Punjabi	107	31	20	3	8	169	4.3
MCom	97	37	41	4	5	184	4.2
MCom Bus. Innov.	140	24	16	6	2	188	4.6
MSc Chemistry	119	32	10	2	0	163	4.6
MSc IT	37	10	0	1	0	48	4.7
MSc Maths	172	63	22	6	4	267	4.5
MSc Physics	71	27	28	3	4	133	4.2
Total	6856	2173	1357	203	248	10837	4.4

Course wise Mean Score

Option wise Respondents

248	2.29%	
203	1.87%	
1357	12.52%	
	6856	63.27%
2173	20.05%	

🟩 Excellent 🟦 Very Good 🟨 Good 🟪 Fair 🟥 Average

3 - Ability to link current knowledge and practical experience while teaching

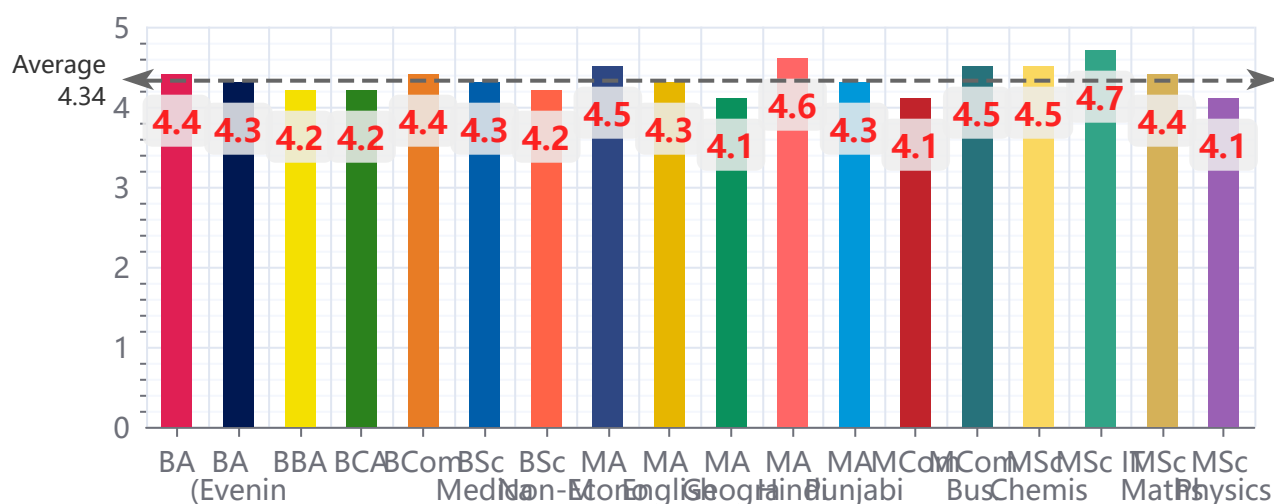| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2135	651	455	45	63	3349	4.4
BA (Evening College)	1104	318	213	55	63	1753	4.3
BBA	176	52	38	13	12	291	4.3
BCA	161	48	44	6	18	277	4.2
BCom	558	196	95	19	8	876	4.5
BSc Medical	323	122	84	7	24	560	4.3
BSc Non-Med.	691	275	222	52	47	1287	4.2
MA Economics	342	72	41	6	12	473	4.5
MA English	289	81	91	11	3	475	4.4
MA Geography	34	13	10	7	1	65	4.1
MA Hindi	152	25	20	0	0	197	4.7
MA Punjabi	109	23	21	4	8	165	4.3
MCom	91	41	44	5	4	185	4.1
MCom Bus. Innov.	132	30	18	5	2	187	4.5
MSc Chemistry	108	38	14	2	0	162	4.6
MSc IT	36	10	1	1	0	48	4.7
MSc Maths	166	68	20	7	7	268	4.4
MSc Physics	71	19	34	6	3	133	4.1
Total	6678	2082	1465	251	275	10751	4.4

Course wise Mean Score

Option wise Respondents

275	2.56%
251	2.33%
1465	13.63%
2082	19.37%
6678	62.11%

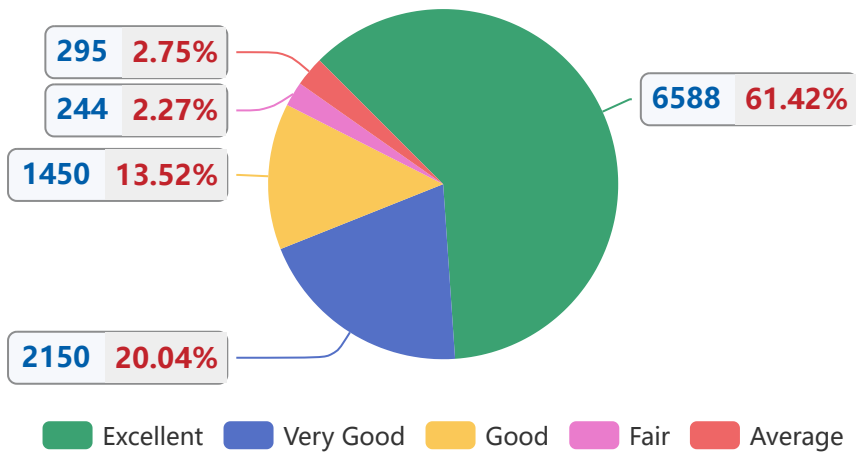Excellent Very Good Good Fair Average
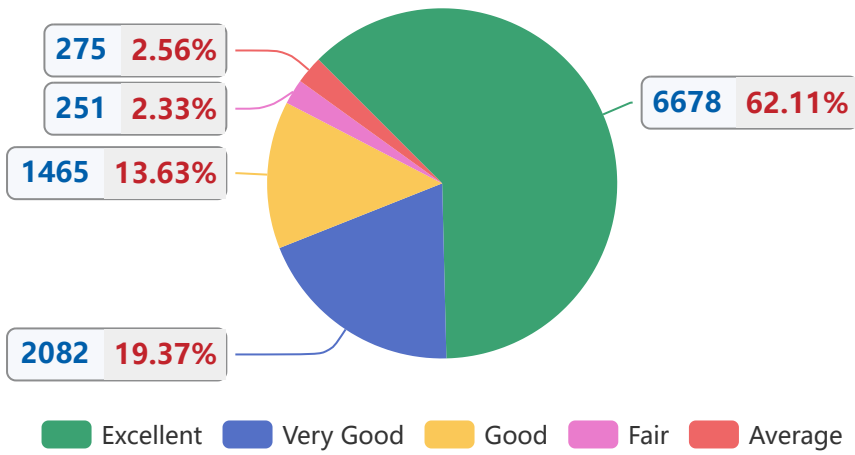
4 - Ability to involve students while teaching

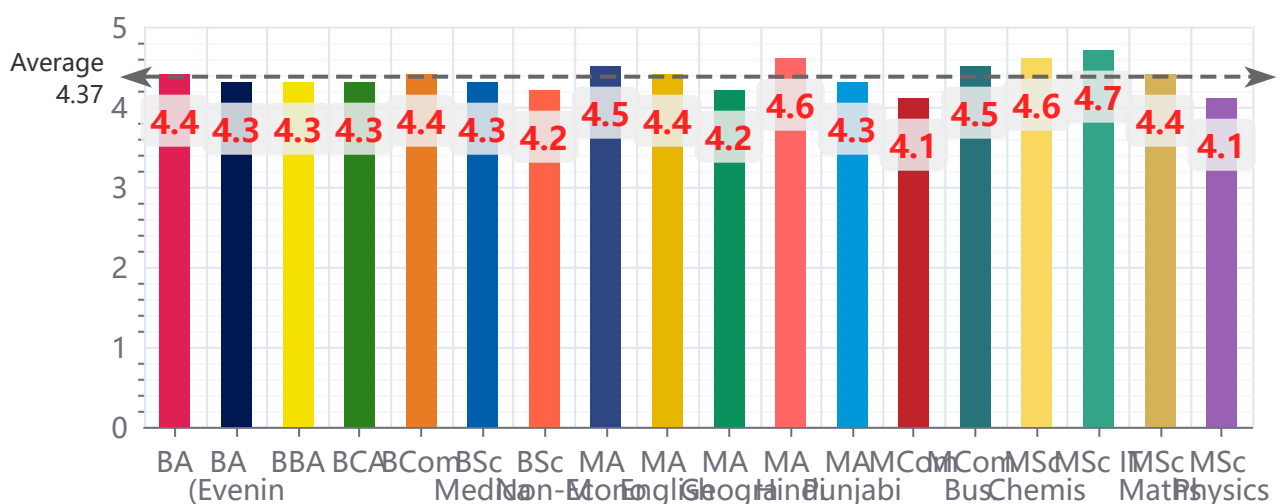| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2152	633	453	46	67	3351	4.4
BA (Evening College)	1085	321	218	48	71	1743	4.3
BBA	173	57	39	13	12	294	4.2
BCA	161	53	36	10	14	274	4.2
BCom	539	205	97	18	12	871	4.4
BSc Medical	313	144	70	10	23	560	4.3
BSc Non-Med.	675	300	202	53	49	1279	4.2
MA Economics	328	78	49	6	12	473	4.5
MA English	282	76	107	3	7	475	4.3
MA Geography	31	19	7	7	1	65	4.1
MA Hindi	146	32	20	0	0	198	4.6
MA Punjabi	108	28	20	3	9	168	4.3
MCom	93	36	46	4	5	184	4.1
MCom Bus. Innov.	132	32	13	7	3	187	4.5
MSc Chemistry	108	36	14	3	0	161	4.5
MSc IT	37	10	0	1	0	48	4.7
MSc Maths	160	65	26	7	7	265	4.4
MSc Physics	65	25	33	5	3	131	4.1
Total	6588	2150	1450	244	295	10727	4.4

Course wise Mean Score

Option wise Respondents

295 **2.75%**

244 **2.27%**

1450 **13.52%**

6588 **61.42%**

2150 **20.04%**

🟩 Excellent   🟦 Very Good   🟨 Good   🟪 Fair   🟥 Average

5 - Ability to maintain discipline in class

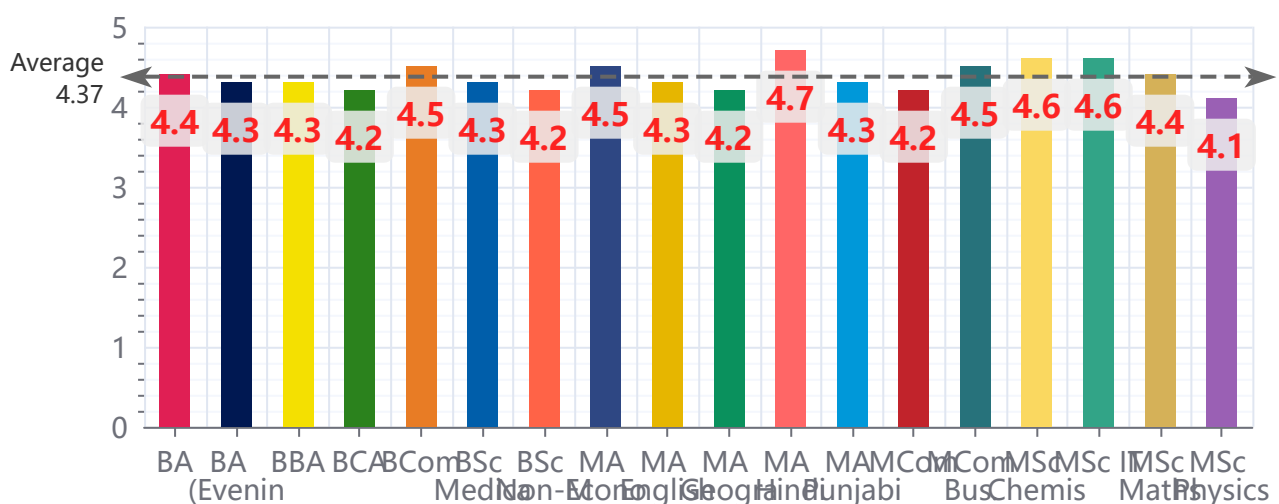| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2137	646	428	45	66	3322	4.4
BA (Evening College)	1108	316	220	49	63	1756	4.3
BBA	176	60	39	7	10	292	4.3
BCA	165	53	44	4	10	276	4.3
BCom	557	188	95	19	14	873	4.4
BSc Medical	327	124	77	7	22	557	4.3
BSc Non-Med.	696	298	197	47	40	1278	4.2
MA Economics	336	74	43	5	9	467	4.5
MA English	293	76	96	3	4	472	4.4
MA Geography	35	16	7	6	1	65	4.2
MA Hindi	149	27	21	0	0	197	4.6
MA Punjabi	104	29	23	1	10	167	4.3
MCom	89	40	46	2	6	183	4.1
MCom Bus. Innov.	131	29	19	6	1	186	4.5
MSc Chemistry	110	36	12	2	0	160	4.6
MSc IT	35	11	1	1	0	48	4.7
MSc Maths	165	63	22	9	6	265	4.4
MSc Physics	69	21	32	4	4	130	4.1
Total	6682	2107	1422	217	266	10694	4.4

Course wise Mean Score

Option wise Respondents

Excellent   Very Good   Good   Fair   Average
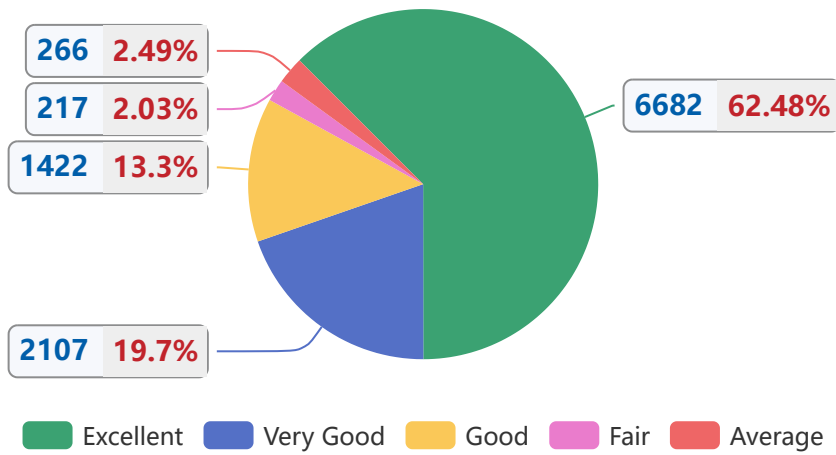
6 - Communication skills in Class

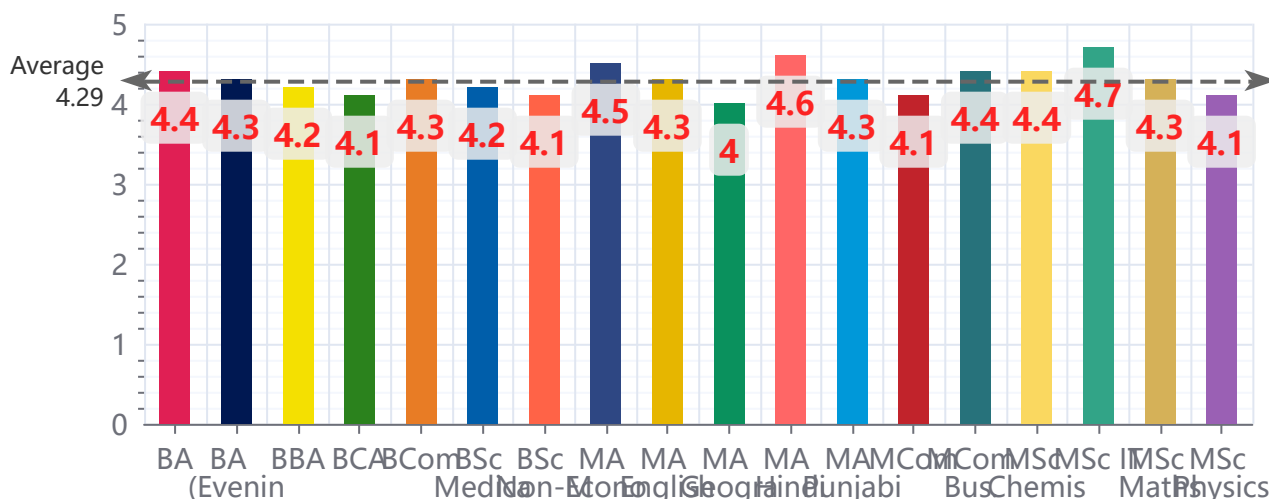| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2095	666	444	43	65	3313	4.4
BA (Evening College)	1089	322	222	48	61	1742	4.3
BBA	176	53	34	14	11	288	4.3
BCA	152	62	41	7	12	274	4.2
BCom	556	196	95	12	12	871	4.5
BSc Medical	318	134	70	9	23	554	4.3
BSc Non-Med.	675	303	213	48	45	1284	4.2
MA Economics	338	77	38	8	12	473	4.5
MA English	290	67	107	5	3	472	4.3
MA Geography	32	19	9	4	1	65	4.2
MA Hindi	148	31	18	0	0	197	4.7
MA Punjabi	102	30	24	0	10	166	4.3
MCom	96	36	44	3	5	184	4.2
MCom Bus. Innov.	130	31	17	6	2	186	4.5
MSc Chemistry	108	37	13	3	0	161	4.6
MSc IT	35	10	2	1	0	48	4.6
MSc Maths	166	63	23	8	6	266	4.4
MSc Physics	65	25	27	8	3	128	4.1
Total	6571	2162	1441	227	271	10672	4.4

Course wise Mean Score

Option wise Respondents

271	2.54%
227	2.13%
1441	13.5%
6571	61.57%
2162	20.26%

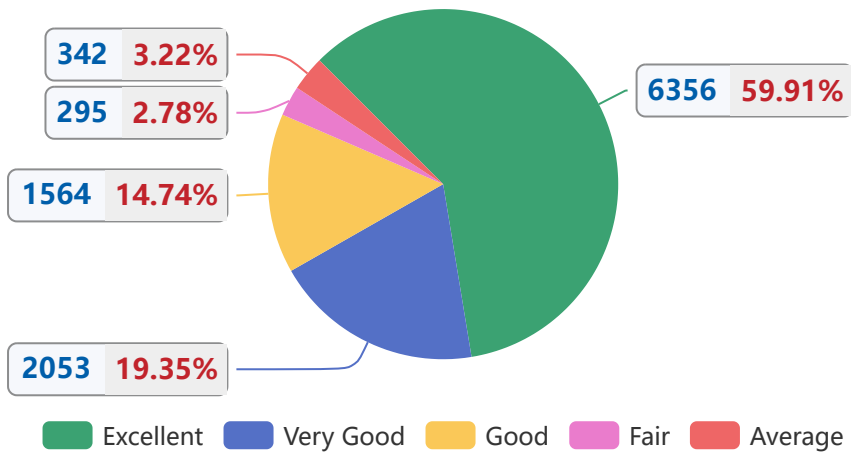■ Excellent ■ Very Good ■ Good ■ Fair ■ Average
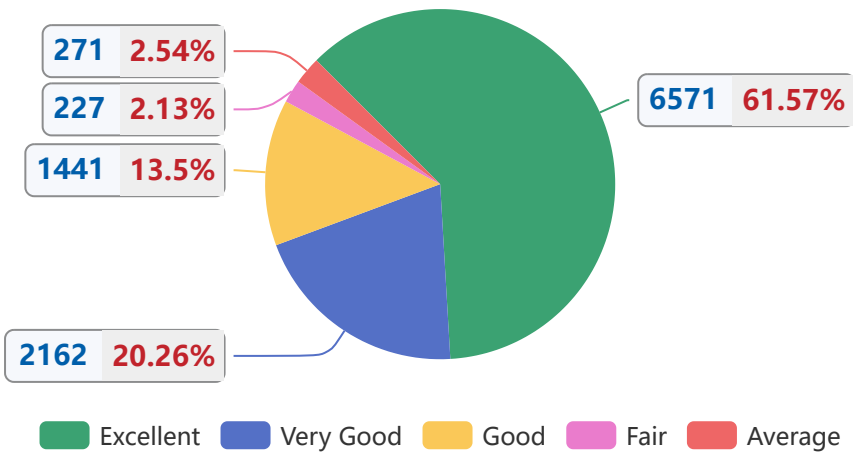
7 - Use of modern teaching aids in lecture

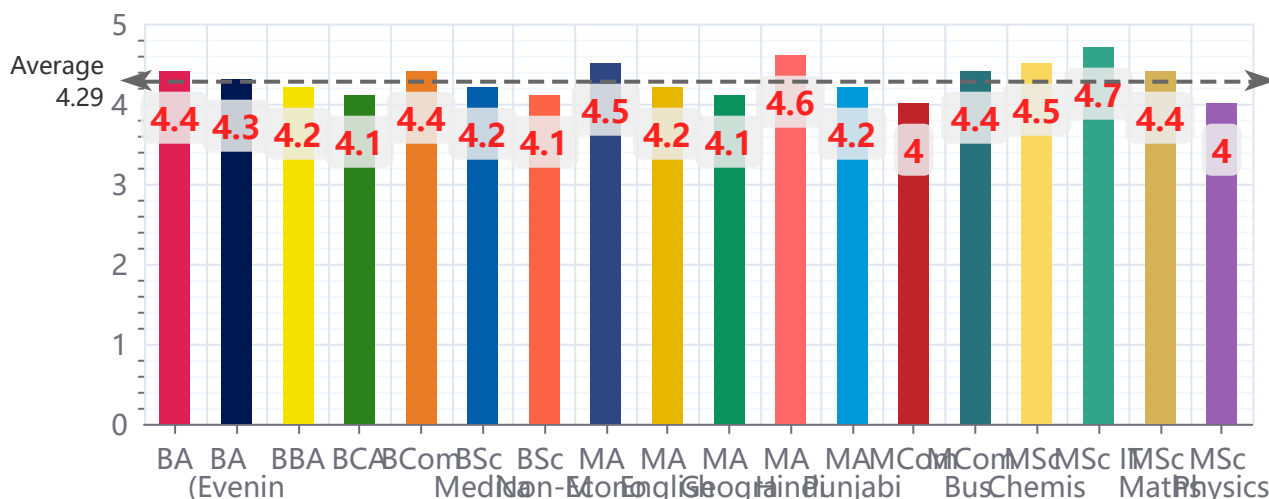| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2042	629	481	63	79	3294	4.4
BA (Evening College)	1069	303	234	49	68	1723	4.3
BBA	169	53	48	10	12	292	4.2
BCA	149	49	46	8	21	273	4.1
BCom	533	176	110	24	24	867	4.3
BSc Medical	306	135	76	11	26	554	4.2
BSc Non-Med.	651	291	212	60	57	1271	4.1
MA Economics	325	68	54	10	13	470	4.5
MA English	267	81	102	10	8	468	4.3
MA Geography	31	15	10	7	2	65	4.0
MA Hindi	147	28	20	0	1	196	4.6
MA Punjabi	100	30	25	0	10	165	4.3
MCom	87	40	45	8	5	185	4.1
MCom Bus. Innov.	123	34	20	8	3	188	4.4
MSc Chemistry	104	31	16	7	2	160	4.4
MSc IT	35	12	0	1	0	48	4.7
MSc Maths	152	58	32	13	7	262	4.3
MSc Physics	66	20	33	6	4	129	4.1
Total	6356	2053	1564	295	342	10610	4.3

Course wise Mean Score

Option wise Respondents

342 3.22%

295 2.78%

1564 14.74%

6356 59.91%

2053 19.35%

■ Excellent ■ Very Good ■ Good ■ Fair ■ Average

8 - Availability outside the class

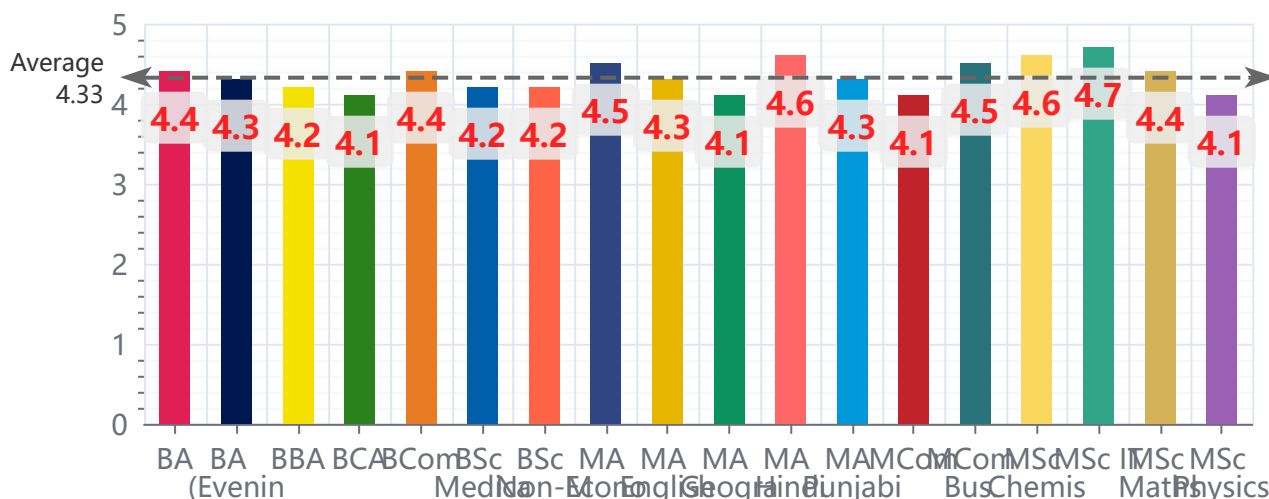| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2023	672	468	61	75	3299	4.4
BA (Evening College)	1071	318	221	46	76	1732	4.3
BBA	166	56	41	9	18	290	4.2
BCA	147	53	41	12	19	272	4.1
BCom	520	195	110	27	14	866	4.4
BSc Medical	308	136	72	13	25	554	4.2
BSc Non-Med.	652	305	205	58	56	1276	4.1
MA Economics	320	79	46	10	12	467	4.5
MA English	269	75	96	15	12	467	4.2
MA Geography	28	22	8	5	1	64	4.1
MA Hindi	144	32	20	1	0	197	4.6
MA Punjabi	98	29	26	2	10	165	4.2
MCom	89	30	50	8	6	183	4.0
MCom Bus. Innov.	120	36	18	10	3	187	4.4
MSc Chemistry	109	32	14	5	0	160	4.5
MSc IT	35	12	0	1	0	48	4.7
MSc Maths	157	67	25	9	6	264	4.4
MSc Physics	63	22	34	7	3	129	4.0
Total	6319	2171	1495	299	336	10620	4.3

Course wise Mean Score

Option wise Respondents

336	3.16%
299	2.82%
1495	14.08%
6319	59.5%
2171	20.44%

● Excellent ● Very Good ● Good ● Fair ● Average
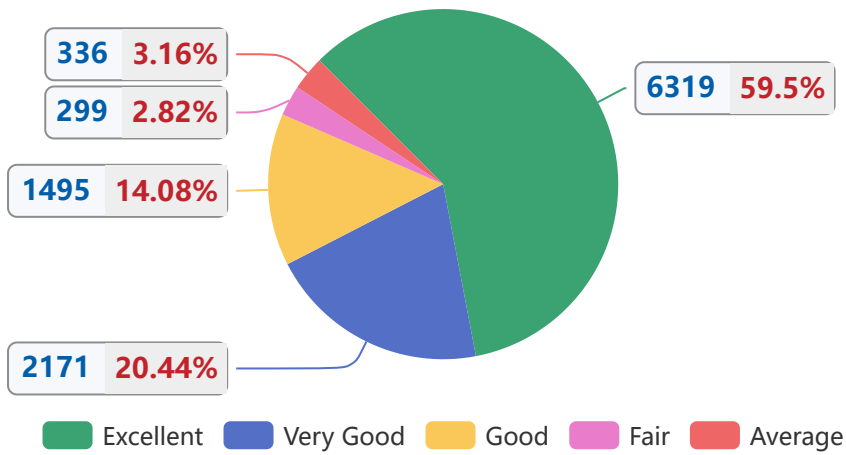
9 - Covers syllabus in time

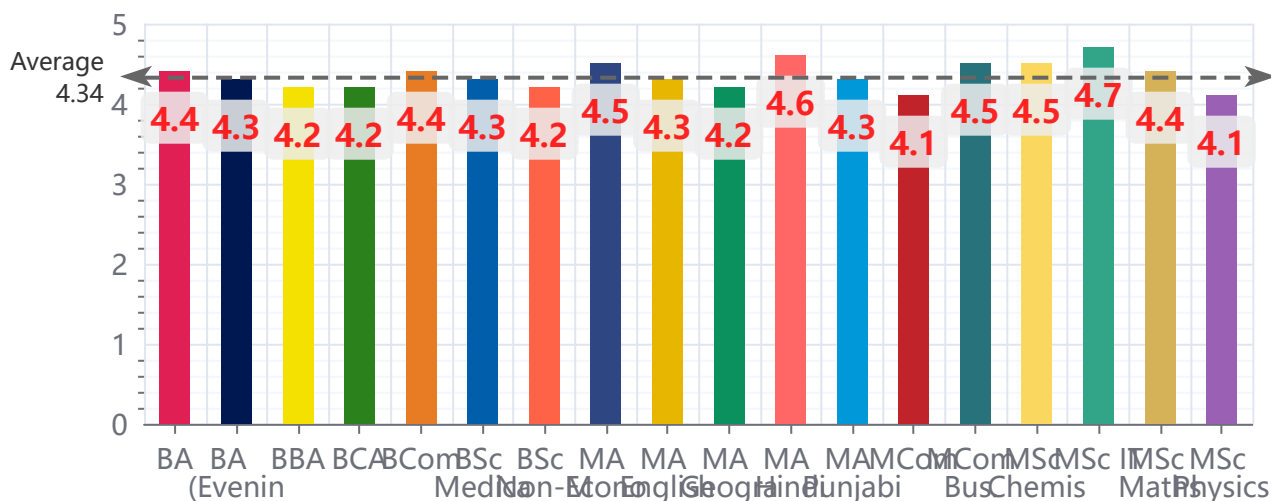| Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2123	614	439	51	81	3308	4.4
BA (Evening College)	1094	306	216	50	69	1735	4.3
BBA	174	49	40	11	16	290	4.2
BCA	153	54	42	5	20	274	4.1
BCom	545	191	94	22	14	866	4.4
BSc Medical	317	122	72	12	30	553	4.2
BSc Non-Med.	681	281	209	56	55	1282	4.2
MA Economics	334	73	40	7	12	466	4.5
MA English	276	78	100	11	7	472	4.3
MA Geography	35	13	9	6	2	65	4.1
MA Hindi	148	28	19	1	0	196	4.6
MA Punjabi	105	28	22	2	10	167	4.3
MCom	92	40	43	3	6	184	4.1
MCom Bus. Innov.	132	26	20	5	2	185	4.5
MSc Chemistry	109	31	14	4	0	158	4.6
MSc IT	37	10	0	1	0	48	4.7
MSc Maths	157	63	32	7	6	265	4.4
MSc Physics	66	22	31	7	4	130	4.1
Total	6578	2029	1442	261	334	10644	4.3

Course wise Mean Score

Option wise Respondents

🟢 Excellent	🔵 Very Good	🟡 Good	🟣 Fair	🔴 Average

334 3.14%
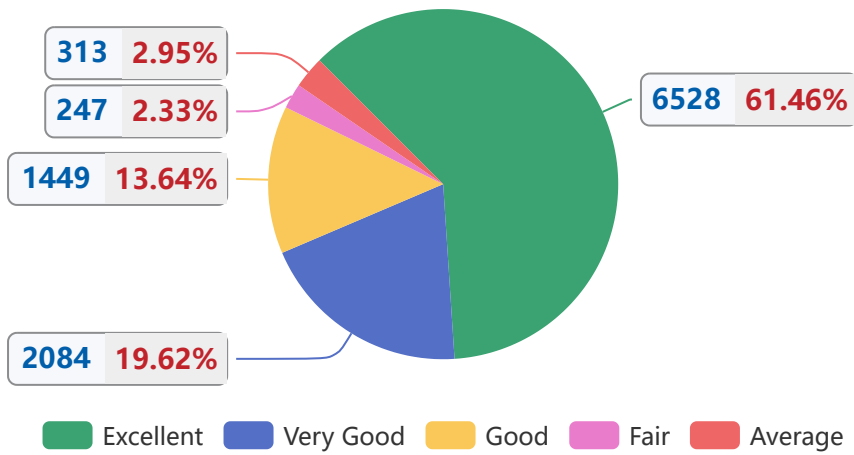261 2.45%
1442 13.55%
6578 61.8%
2029 19.06%
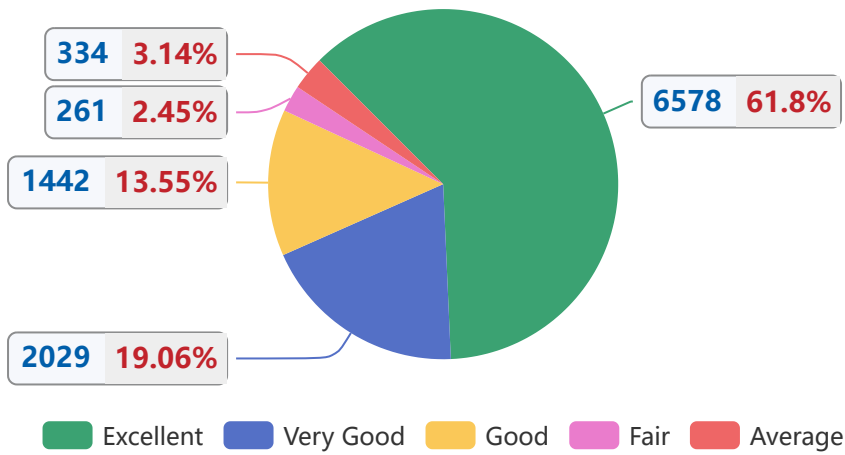
10 - Gives appropriate feedback to improve performance of students

Course	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
BA	2105	633	444	60	72	3314	4.4
BA (Evening College)	1076	315	225	46	68	1730	4.3
BBA	166	55	42	6	17	286	4.2
BCA	150	58	41	5	17	271	4.2
BCom	547	180	100	21	12	860	4.4
BSc Medical	324	126	73	8	25	556	4.3
BSc Non-Med.	685	285	199	55	49	1273	4.2
MA Economics	330	77	43	8	13	471	4.5
MA English	275	78	99	7	7	466	4.3
MA Geography	32	19	6	4	2	63	4.2
MA Hindi	145	31	21	0	0	197	4.6
MA Punjabi	101	30	24	1	10	166	4.3
MCom	97	31	48	4	5	185	4.1
MCom Bus. Innov.	129	34	14	6	3	186	4.5
MSc Chemistry	108	31	17	3	0	159	4.5
MSc IT	36	10	0	1	0	47	4.7
MSc Maths	158	66	23	7	8	262	4.4
MSc Physics	64	25	30	5	5	129	4.1
Total	6528	2084	1449	247	313	10621	4.3

Course wise Mean Score

Option wise Respondents

313	2.95%	
247	2.33%	
1449	13.64%	
6528	61.46%	
2084	19.62%	

🟩 Excellent 🟦 Very Good 🟨 Good 🟪 Fair 🟥 Average

Overall Mean Score for Various Parameters by Students of Various Courses

Course\Parameter	Regularity in taking lectures	Knowledge about subject taught	Ability to link current knowledge and practical exper...	Ability to involve students while teaching	Ability to maintain discipline in class	Communication skills in Class	Use of modern teaching aids in lecture	Availability outside the class	Covers syllabus in time	Gives appropriate feedback to improve performance	Course wise Mean Score
BA	4.5	4.5	4.4	4.4	4.4	4.4	4.4	4.4	4.4	4.4	4.4
BA (Evening College)	4.4	4.4	4.3	4.3	4.3	4.3	4.3	4.3	4.3	4.3	4.3
BBA	4.3	4.3	4.3	4.2	4.3	4.3	4.2	4.2	4.2	4.2	4.3
BCA	4.2	4.2	4.2	4.2	4.3	4.2	4.1	4.1	4.1	4.2	4.2
BCom	4.5	4.5	4.5	4.4	4.4	4.5	4.3	4.4	4.4	4.4	4.4
BSc Medical	4.3	4.3	4.3	4.3	4.3	4.3	4.2	4.2	4.2	4.3	4.3
BSc Non-Med.	4.2	4.2	4.2	4.2	4.2	4.2	4.1	4.1	4.2	4.2	4.2
MA Economics	4.6	4.6	4.5	4.5	4.5	4.5	4.5	4.5	4.5	4.5	4.5
MA English	4.4	4.4	4.4	4.3	4.4	4.3	4.3	4.2	4.3	4.3	4.3
MA Geography	4.2	4.1	4.1	4.1	4.2	4.2	4.0	4.1	4.1	4.2	4.1
MA Hindi	4.6	4.6	4.7	4.6	4.6	4.7	4.6	4.6	4.6	4.6	4.6
MA Punjabi	4.3	4.3	4.3	4.3	4.3	4.3	4.3	4.2	4.3	4.3	4.3
MCom	4.2	4.2	4.1	4.1	4.1	4.2	4.1	4.0	4.1	4.1	4.1
MCom Bus. Innov.	4.5	4.6	4.5	4.5	4.5	4.5	4.4	4.4	4.5	4.5	4.5
MSc Chemistry	4.6	4.6	4.6	4.5	4.6	4.6	4.4	4.5	4.6	4.5	4.6
MSc IT	4.7	4.7	4.7	4.7	4.7	4.6	4.7	4.7	4.7	4.7	4.7
MSc Maths	4.4	4.5	4.4	4.4	4.4	4.4	4.3	4.4	4.4	4.4	4.4
MSc Physics	4.1	4.2	4.1	4.1	4.1	4.1	4.1	4.0	4.1	4.1	4.1
Parameter wise Mean Score	4.4	4.4	4.4	4.4	4.4	4.4	4.3	4.3	4.3	4.3	4.4

SCD Government College, Ludhiana

Infrastructure Feedback Report

Session: 2022-23

Contents:

- Objective
- Methodology for Analysis
- Participants
- Analysis and Interpretation
  - Class Rooms
  - Library
  - Administration, Office & Campus
  - Canteen
  - Sports, Health & Other Facilities
  - Computer Labs
  - Other Lab Facilities
  - Hostel (if applicable)
  - Overall Score for Various Categories

Objective

a. To measure the student's level of satisfaction on their experiences with the SCD Government College, Ludhiana covering the following areas:
   - Adequacy, accessibility and quality of teaching-learning resources in the college environment.
   - Effectiveness of communication.
   - Academic Staff Performance (Quality of teaching).
   - Evaluation procedure and its effectiveness.
   - Overall student satisfaction level.
b. To identify and address gaps for improvement.

The survey was conducted online. Each question has five responses, and respondents have to choose the most appropriate one.

Methodology for Analysis:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and last option of response (Fair) being rated as 1. The given questionnaire was filled online by 4126 random respondents from all streams. After the survey, the mean score for each question has been calculated and the overall mean has been arrived at.

Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 × No. of responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.
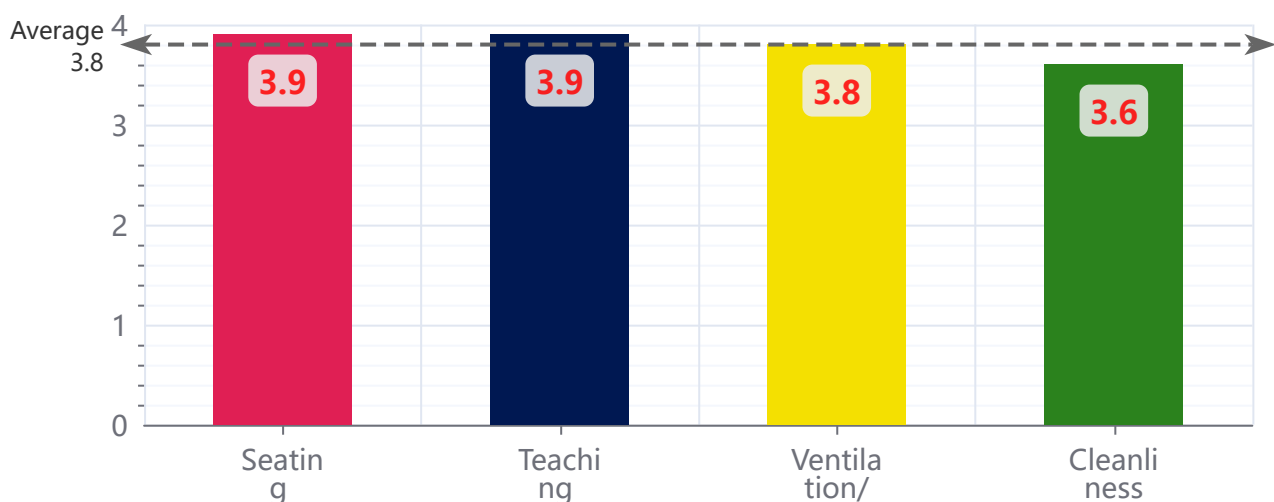
Participants

Parameter	Respondents
Total Respondents	4126
TOTAL	4126

Analysis and Interpretation:

1 - Class Rooms

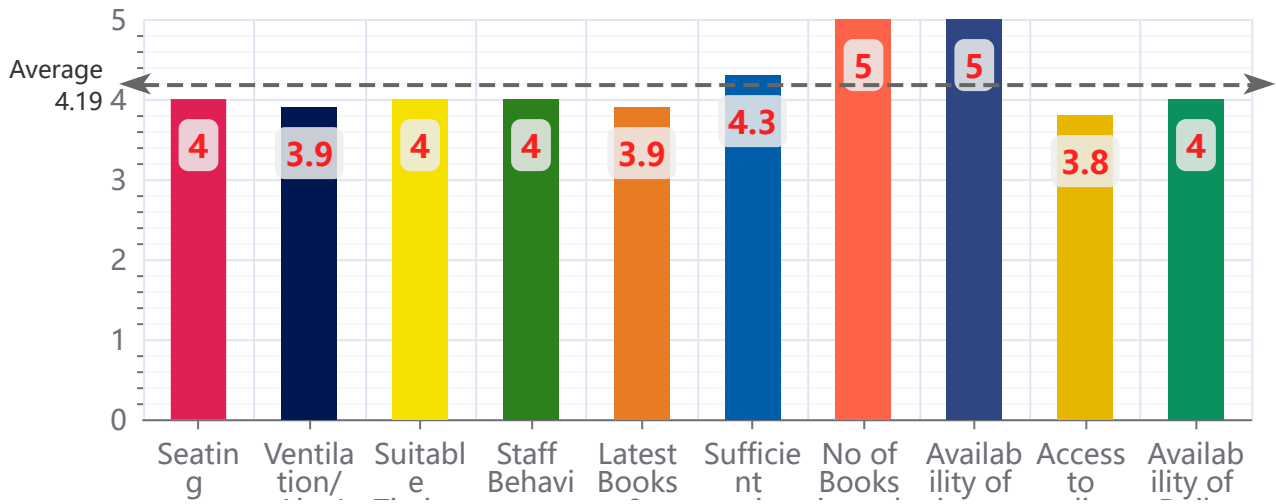| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Seating capacity	1726	791	898	205	264	3884	3.9
Teaching Learning aids	1683	848	856	181	236	3804	3.9
Ventilation/Airy /lighting	1556	746	882	294	313	3791	3.8
Cleanliness	1452	691	844	315	469	3771	3.6
Total	6417	3076	3480	995	1282	15250	3.8

Course wise Mean Score

Option wise Respondents

6417 42.08%
1282 8.41%
995 6.52%
3480 22.82%
3076 20.17%

■ Excellent ■ Very Good ■ Good ■ Fair ■ Average
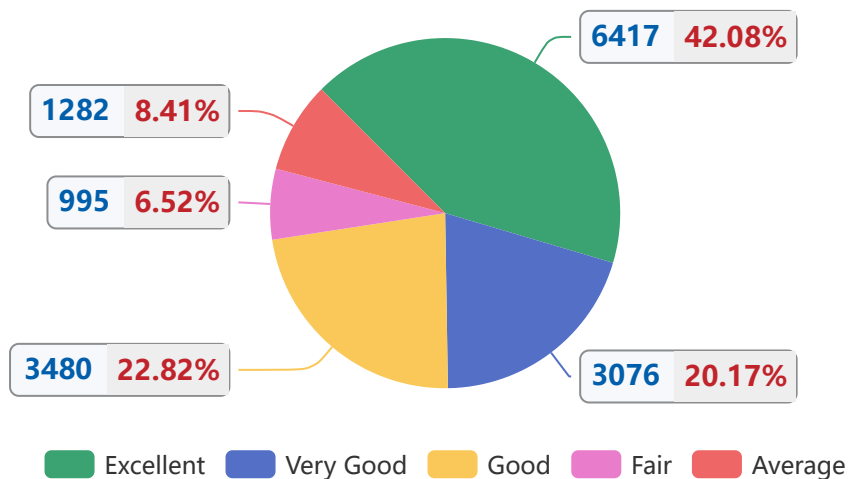
2 - Library

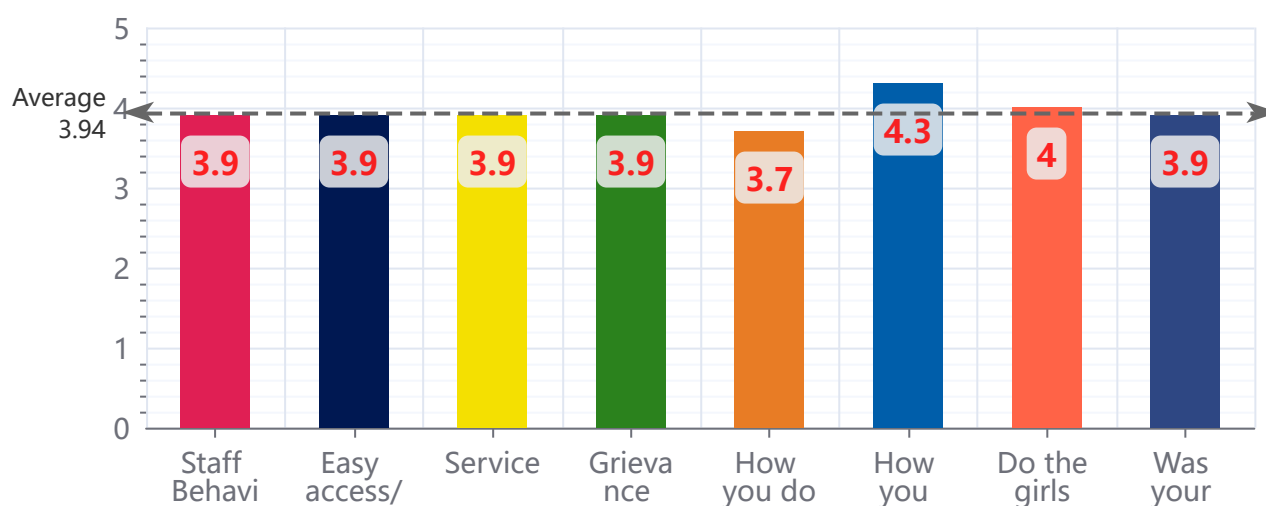| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Seating arrangement and Capacity	1822	875	786	172	171	3826	4.0
Ventilation/Airy/Lighting	1611	891	835	195	205	3737	3.9
Suitable Timings	1658	894	832	160	169	3713	4.0
Staff Behaviour	1670	883	813	170	188	3724	4.0
Latest Books & Journals & Magazines	1589	843	858	210	229	3729	3.9
Sufficient copies of Books	2	0	1	0	0	3	4.3
No of Books issued per student	3	0	0	0	0	3	5.0
Availability of issue facility during exams	3	0	0	0	0	3	5.0
Access to online & Offline Journals and Magazines	1512	860	856	231	256	3715	3.8
Availability of Daily Newspapers	1687	849	774	152	198	3660	4.0
Total	11557	6095	5755	1290	1416	26113	4.0

Course wise Mean Score

Option wise Respondents

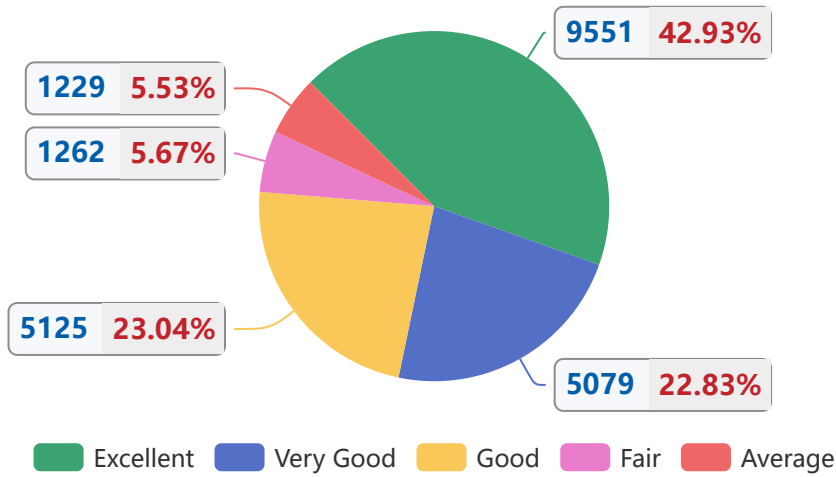Legend: Excellent | Very Good | Good | Fair | Average
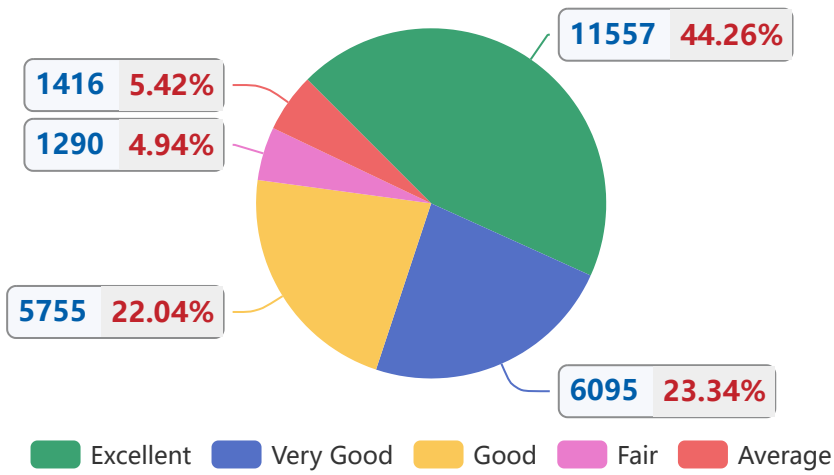
3 - Administration, Office & Campus

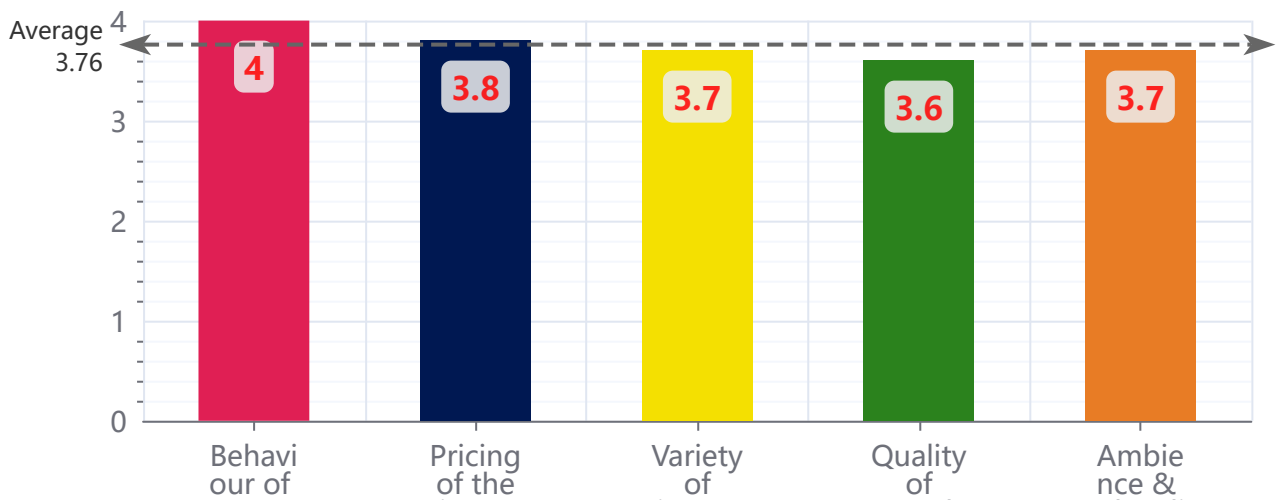| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Staff Behaviour	1693	815	842	217	214	3781	3.9
Easy access/availability	1541	869	872	219	215	3716	3.9
Service Promptness	1521	832	899	235	219	3706	3.9
Grievance Redressal	1500	865	886	219	217	3687	3.9
How you do rate the college so far as job oriented	2	0	0	0	1	3	3.7
How you find the transport facility to and fro the institution?	2	0	1	0	0	3	4.3
Do the girls feel secure in the campus?	1725	834	785	172	173	3689	4.0
Was your time at the college intellectually enriching?	1567	864	840	200	190	3661	3.9
Total	9551	5079	5125	1262	1229	22246	3.9

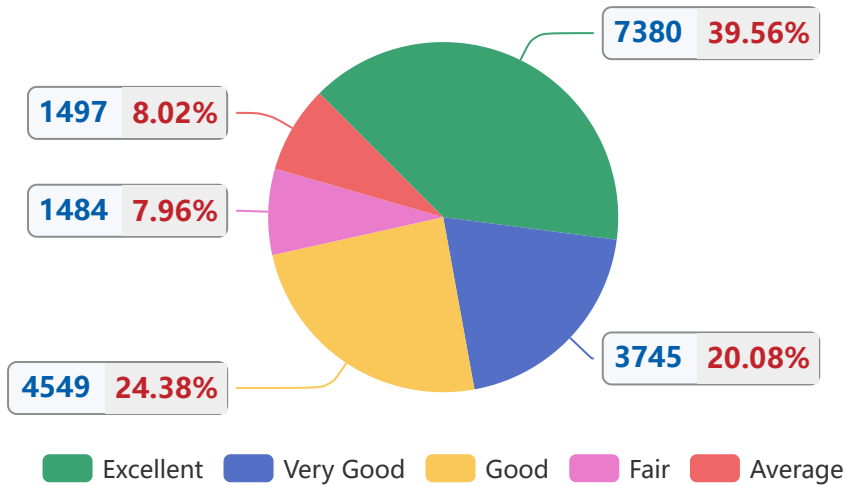## Course wise Mean Score

Option wise Respondents

9551	42.93%		
1229	5.53%		
1262	5.67%		
5125	23.04%		
5079	22.83%		

🟩 Excellent   🟦 Very Good   🟨 Good   🟪 Fair   🟥 Average

4 - Canteen

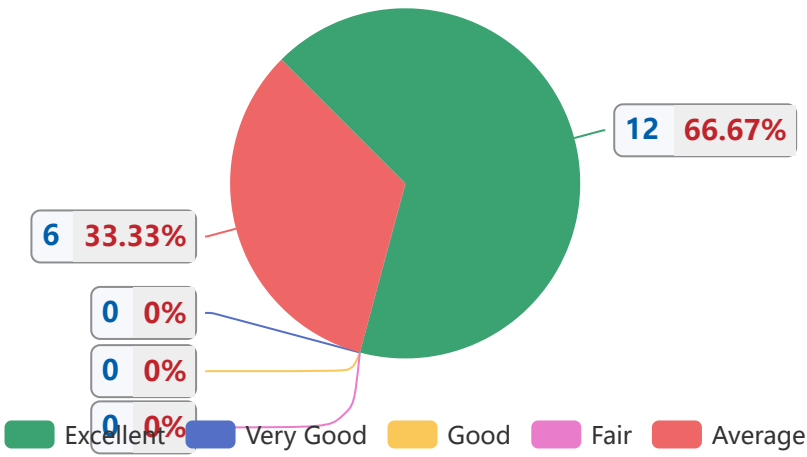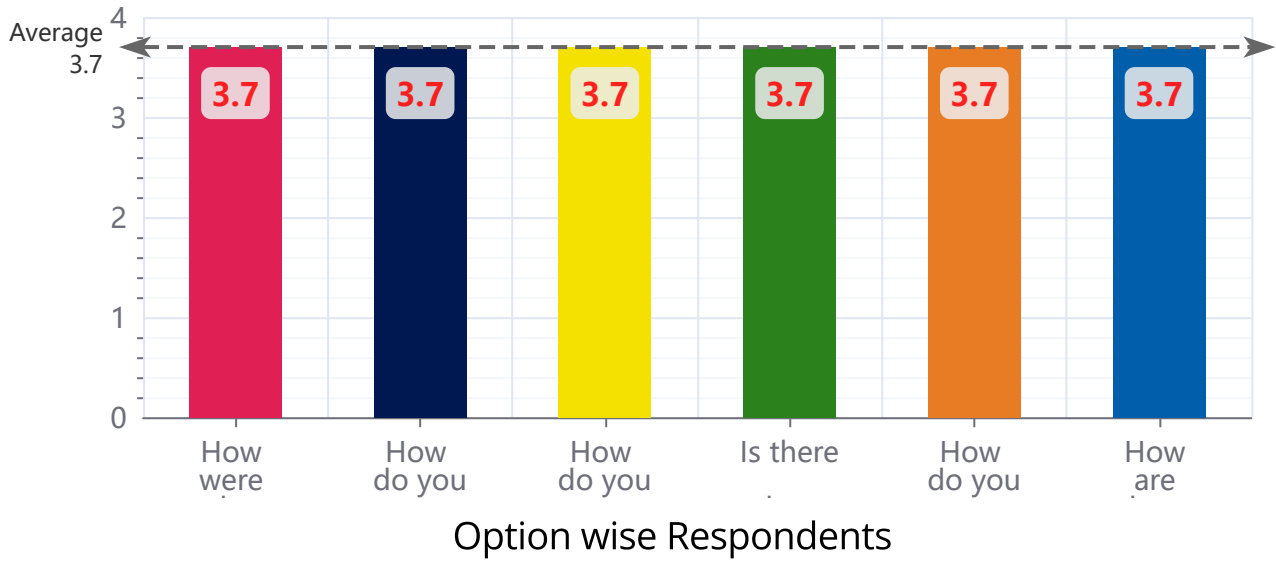| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Behaviour of canteen staff	1689	839	890	190	189	3797	4.0
Pricing of the items	1481	753	923	294	274	3725	3.8
Variety of items available	1421	745	913	314	323	3716	3.7
Quality of Food	1371	723	921	344	357	3716	3.6
Ambience & Cleanliness	1418	685	902	342	354	3701	3.7
Total	7380	3745	4549	1484	1497	18655	3.8

Course wise Mean Score

Option wise Respondents

- ● Excellent ● Very Good ● Good ● Fair ● Average

7380 39.56%
1497 8.02%
1484 7.96%
4549 24.38%
3745 20.08%

5 - Sports, Health & Other Facilities

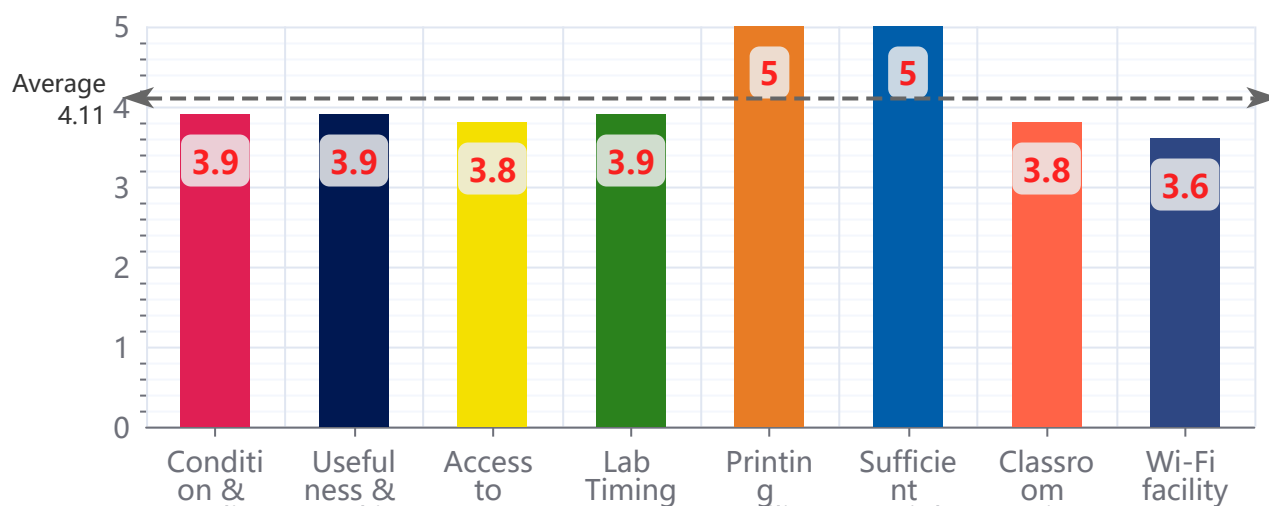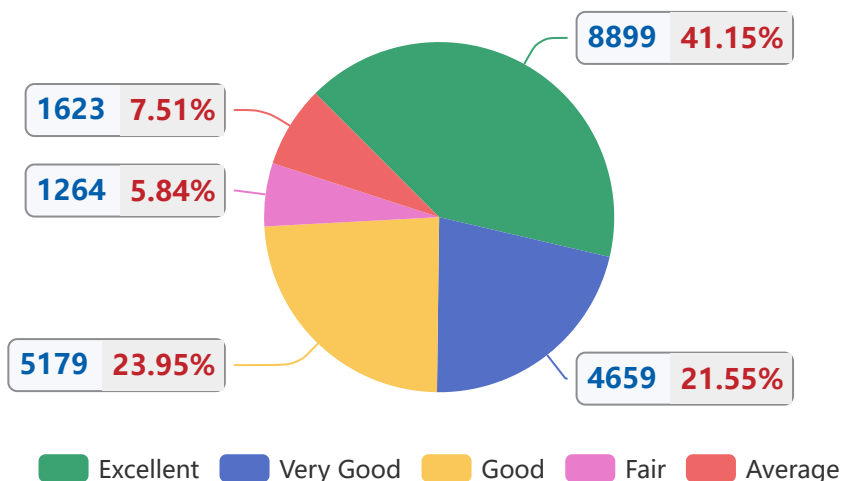| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
How were the extra-curricular activities?	2	0	0	0	1	3	3.7
How do you rate the health care facilities?	2	0	0	0	1	3	3.7
How do you rate the sports facilities?	2	0	0	0	1	3	3.7
Is there adequate number of play grounds?	2	0	0	0	1	3	3.7
How do you rate the Gymnasium?	2	0	0	0	1	3	3.7
How are these maintained/equipped?	2	0	0	0	1	3	3.7
Total	12	0	0	0	6	18	3.7

Course wise Mean Score

Option wise Respondents

6 - Computer Labs

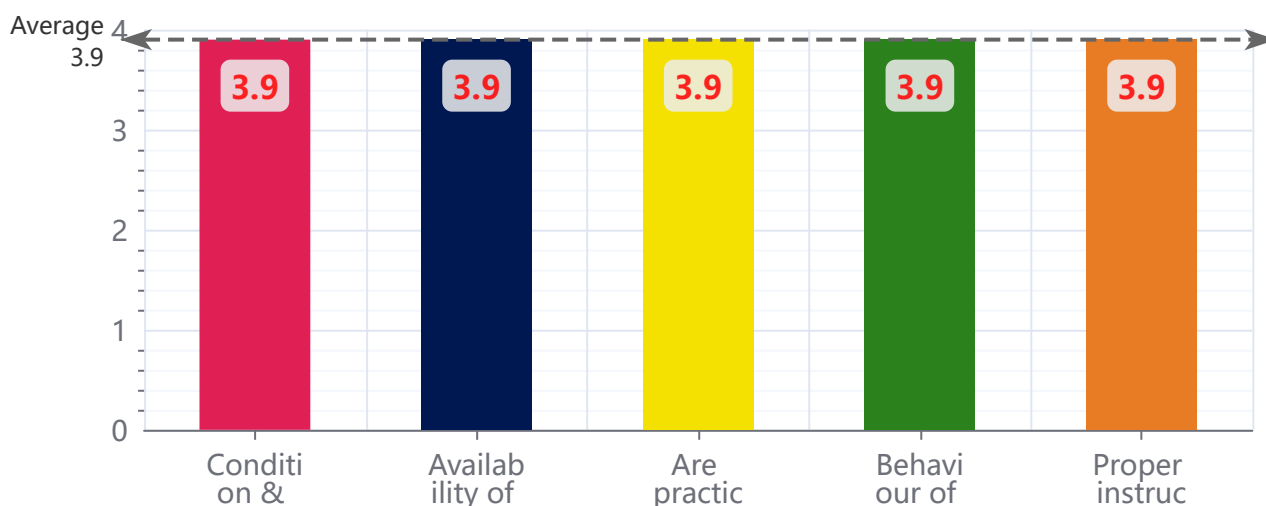| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Condition & Quality of Hardware (Desktops, printers etc)	1597	803	866	192	213	3671	3.9
Usefulness & working of installed software	1493	836	875	201	215	3620	3.9
Access to Computer Labs	1495	782	865	208	252	3602	3.8
Lab Timings	1452	806	892	208	227	3585	3.9
Printing Facility	3	0	0	0	0	3	5.0
Sufficient peripherals for devices connectivity	3	0	0	0	0	3	5.0
Classroom Projectors/ Smart boards working	1497	750	885	207	272	3611	3.8
Wi-Fi facility	1359	682	796	248	444	3529	3.6
Total	8899	4659	5179	1264	1623	21624	3.8

Course wise Mean Score

Option wise Respondents

8899 41.15%

1623 7.51%

1264 5.84%

5179 23.95%

4659 21.55%

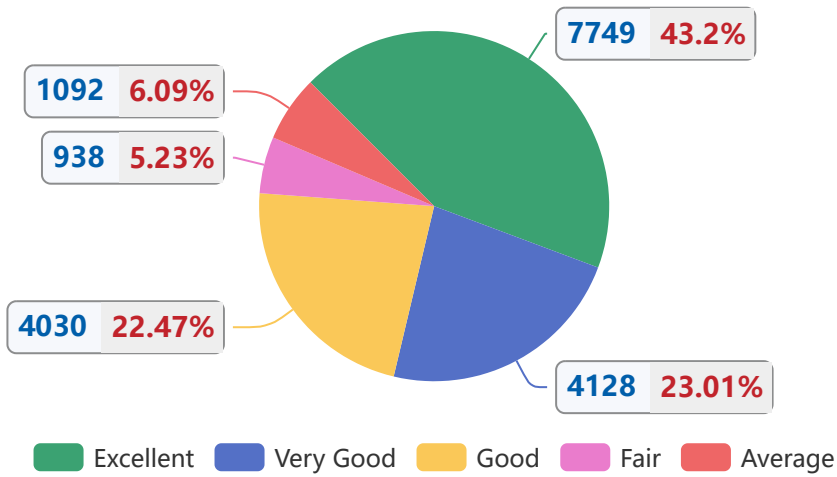● Excellent ● Very Good ● Good ● Fair ● Average

7 - Other Lab Facilities

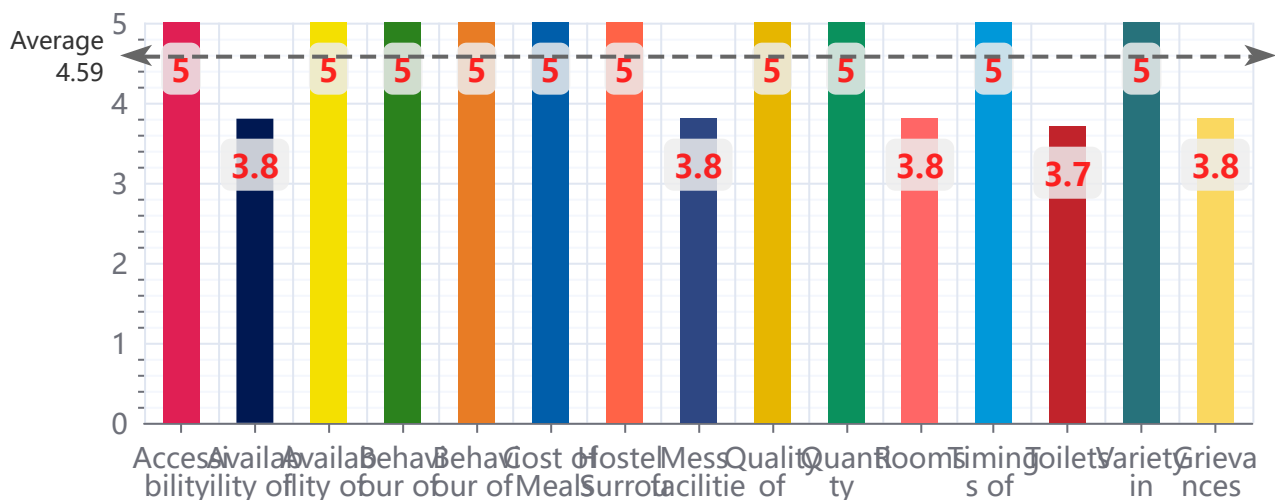| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Condition & Quality of Appratus/Equipments	1623	797	802	185	239	3646	3.9
Availability of Appratus/equipments	1491	844	805	202	232	3574	3.9
Are practicals conducted regularly as per time table	1545	818	831	187	202	3583	3.9
Behaviour of Lab Staff	1553	844	802	189	200	3588	3.9
Proper instructions given by Faculty	1537	825	790	175	219	3546	3.9
Total	7749	4128	4030	938	1092	17937	3.9

Course wise Mean Score

Condition &	Availability of	Are practic	Behaviour of	Proper instruc
3.9	3.9	3.9	3.9	3.9

Option wise Respondents

■ Excellent	■ Very Good	■ Good	■ Fair	■ Average

- **7749** **43.2%**
- **1092** **6.09%**
- **938** **5.23%**
- **4030** **22.47%**
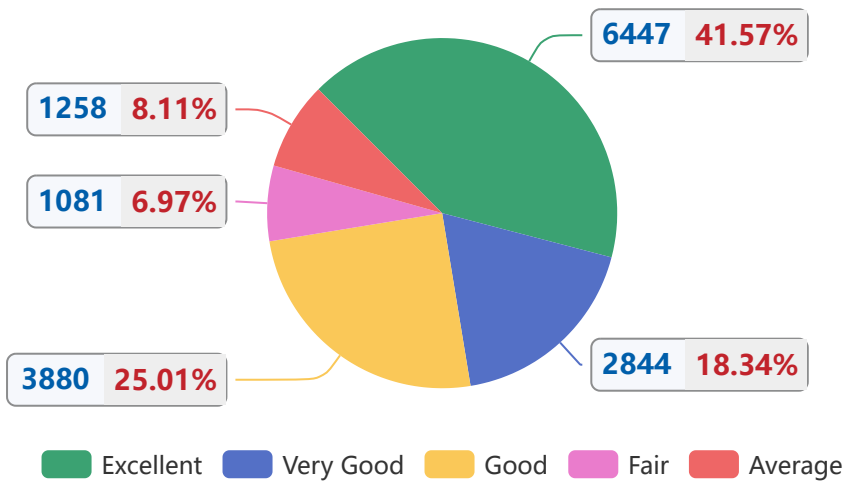- **4128** **23.01%**

8 - Hostel (if applicable)

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Accessibility to Warden	2	0	0	0	0	2	5.0
Availability of Clean Drinking Water	1303	592	759	212	243	3109	3.8
Availability of medicines and First Aid Box	2	0	0	0	0	2	5.0
Behaviour of Hostel Staff	2	0	0	0	0	2	5.0
Behaviour of Mess Staff	2	0	0	0	0	2	5.0
Cost of Meals	2	0	0	0	0	2	5.0
Hostel Surroundings (e.g. Lawn etc.)	2	0	0	0	0	2	5.0
Mess facilities	1268	582	801	208	220	3079	3.8
Quality of Food	2	0	0	0	0	2	5.0
Quantity Served	2	0	0	0	0	2	5.0
Rooms	1360	563	814	203	217	3157	3.8
Timings of Mess	2	0	0	0	0	2	5.0
Toilets	1201	533	747	255	334	3070	3.7
Variety in Meals	2	0	0	0	0	2	5.0
Grievances redressal system	1295	574	759	203	244	3075	3.8
Total	6447	2844	3880	1081	1258	15510	3.8

Course wise Mean Score

Option wise Respondents

6447 **41.57%**

1258 **8.11%**

1081 **6.97%**

3880 **25.01%**

2844 **18.34%**

🟩 Excellent 🟦 Very Good 🟨 Good 🟪 Fair 🟥 Average

Overall Mean Score for Various Parameters by Students of Various Courses

Course\Parameter	Class Rooms	Library	Administration, Office & Campus	Canteen	Sports, Health & Other Facilities	Computer Labs	Other Lab Facilities	Hostel (if applicable)	Course wise Mean Score
Parameter wise Mean Score	3.8	4.0	3.9	3.8	3.7	3.8	3.9	3.8	3.9

SCD Government College, Ludhiana

Societies and Clubs Feedback Report

Session: 2022-23

Contents:

- Objective
- Methodology for Analysis
- Participants
- Analysis and Interpretation

Objective

a. To measure the student's level of satisfaction on their experiences with the SCD Government College, Ludhiana covering the following areas:
- Adequacy, accessibility and quality of teaching-learning resources in the college environment.
- Effectiveness of communication.
- Academic Staff Performance (Quality of teaching).
- Evaluation procedure and its effectiveness.
- Overall student satisfaction level.

b. To identify and address gaps for improvement.

The survey was conducted online. Each question has five responses, and respondents have to choose the most appropriate one.

Methodology for Analysis:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and last option of response (Fair) being rated as 1. The given questionnaire was filled online by 100 random respondents from all streams. After the survey, the mean score for each question has been calculated and the overall mean has been arrived at.

Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 × No. of responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.

Participants

| Parameter	Respondents
Total Respondents	100
TOTAL	100

Analysis and Interpretation:

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Selection criterion for executive and members of society	69	16	12	1	2	100	4.5
Freedom of expression as member of society	74	15	8	2	1	100	4.6
Appreciation in form of Certificates/ trophiesfor working in society	73	13	6	4	4	100	4.5
Being active member of society n transformedyour personality	73	15	9	2	1	100	4.6
Total	289	59	35	9	8	400	4.5

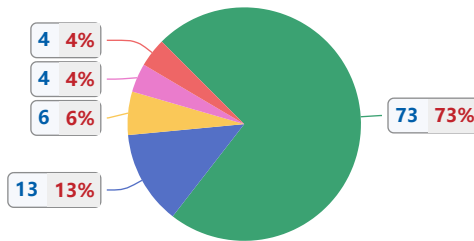## Selection criterion for executive and members of society - Respondents

2 2%
1 1%
12 12%
69 69%
16 16%
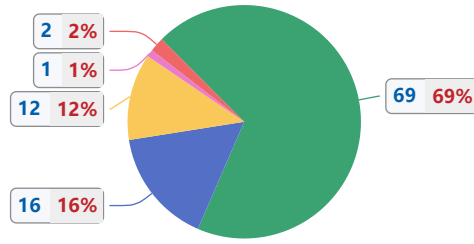
Excellent   Very Good   Good   Fair   Average

Freedom of expression as member of society - Respondents
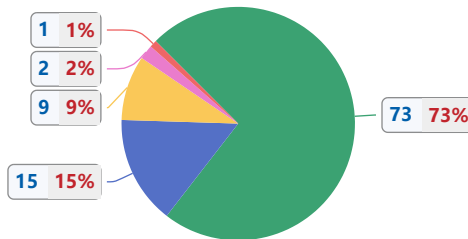

1 1%
2 2%
8 8%
74 74%
15 15%
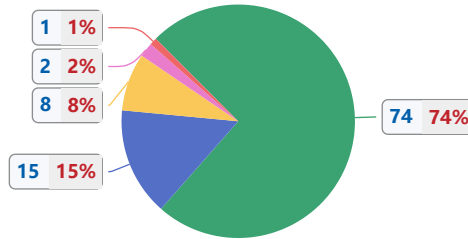
Excellent   Very Good   Good   Fair   Average

Appreciation in form of Certificates/ trophiesfor working in society - Respondents

4 4%
4 4%
6 6%
73 73%
13 13%

Excellent   Very Good   Good   Fair   Average

Being active member of society n transformedyour personality - Respondents

1 1%
2 2%
9 9%
73 73%
15 15%

Excellent   Very Good   Good   Fair   Average

SCD Government College, Ludhiana

NAAC Accredited-Grade A **Affiliated to:** Panjab University, Chandigarh

E-mail: scdgovtcollege@gmail.com

Tel: 0161-2444988 (Admission Helpline), **Fax:** 0161-2448899

SCD Government College, Ludhiana

Alumni Feedback Report

Session: 2023-24

Contents:

- Objective

- Methodology for Analysis

- Participants

- Analysis and Interpretation

Objective

a. To provide alumni the opportunity to comment on the quality of their learning experience.
b. To assess the success of academic provision in relation to the expectations of the students.
c. To provide feedback to the faculties in order to improve delivery and/or content of the curriculum.
d. To know about the overall experience of the alumni with college and their satisfaction level.
e. To identify and address gap for improvement.

The survey was conducted online. Each question has five responses, and respondents have to choose the most appropriate one.

Methodology for Analysis:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and last option of response (Fair) being rated as 1. The given questionnaire was filled online by 92 random respondents from all streams. After the survey, the mean score for each question has been calculated and the overall mean has been arrived at.

Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 × No. of responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.

Participants

Parameter	Respondents
Total Respondents	92
TOTAL	92

Analysis and Interpretation:

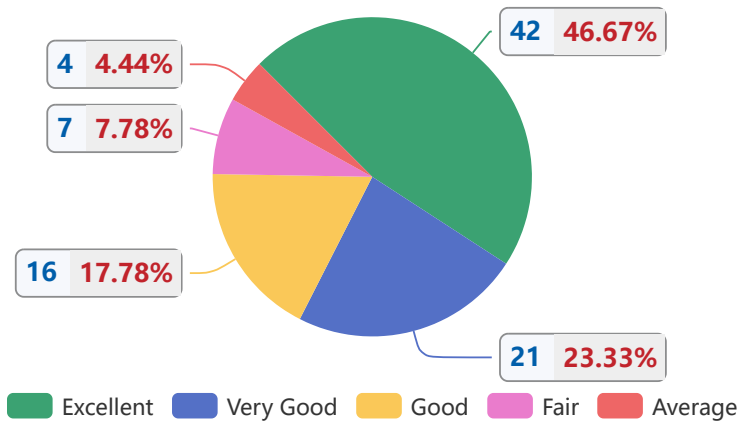| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Admission Procedure	39	29	16	3	3	90	4.1
Ambience	40	24	17	4	2	87	4.1
Infrastructure & Lab facilities	29	24	23	7	4	87	3.8
Teaching abilities of faculty	50	21	10	7	2	90	4.2
Teaching learning aids	42	21	16	7	4	90	4.0
Training & Placement support	31	17	13	13	16	90	3.4
Library	38	25	17	3	5	88	4.0
Canteen Facilities	31	18	21	12	8	90	3.6
Alumni Association/ Network of Old Friends	32	20	18	12	7	89	3.7
Overall Rating of the College	49	19	19	2	2	91	4.2
Total	381	218	170	70	53	892	3.9

Admission Procedure - Respondents
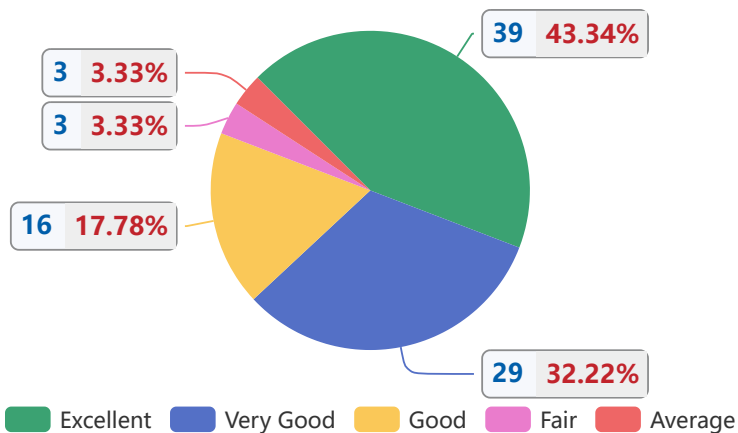
Pie chart legend: Excellent, Very Good, Good, Fair, Average

39 43.34%
3 3.33%
3 3.33%
16 17.78%
29 32.22%

Ambience - Respondents

	40	45.98%
2	2.3%
4	4.6%
17	19.54%
24	27.58%

Excellent Very Good Good Fair Average

Infrastructure & Lab facilities - Respondents

29	33.33%
4	4.6%
7	8.04%
24	27.59%
23	26.44%

Excellent Very Good Good Fair Average
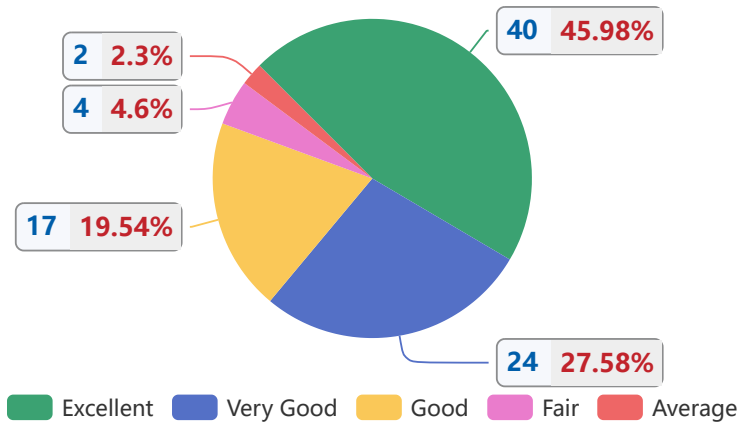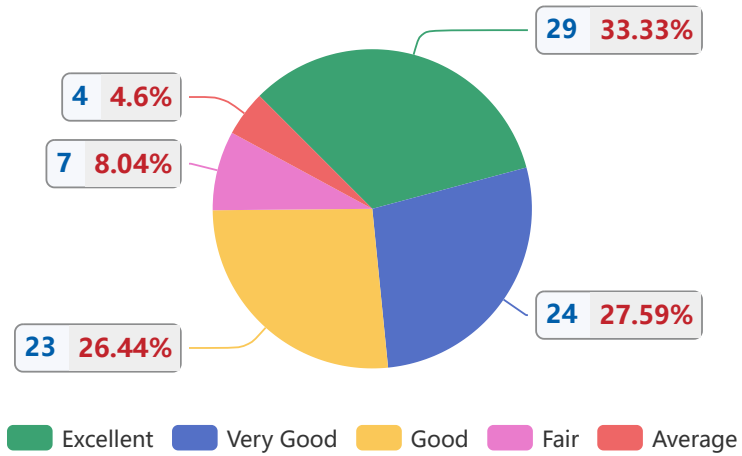
Teaching abilities of faculty - Respondents

🟩 Excellent	🟦 Very Good	🟨 Good	🟪 Fair	🟥 Average
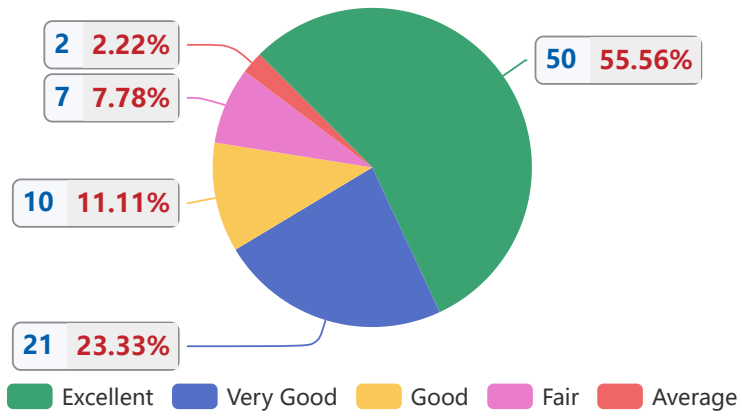
Teaching learning aids - Respondents

🟩 Excellent	🟦 Very Good	🟨 Good	🟪 Fair	🟥 Average

Training & Placement support - Respondents
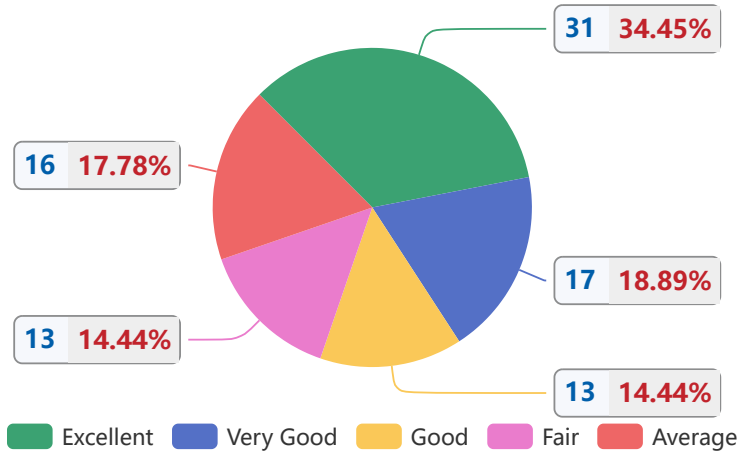
31 **34.45%**

16 **17.78%**

17 **18.89%**

13 **14.44%**

13 **14.44%**

■ Excellent ■ Very Good ■ Good ■ Fair ■ Average

Library - Respondents

38 **43.18%**

5 **5.68%**

3 **3.41%**

17 **19.32%**

25 **28.41%**

■ Excellent ■ Very Good ■ Good ■ Fair ■ Average

Canteen Facilities - Respondents

Excellent	Very Good	Good	Fair	Average
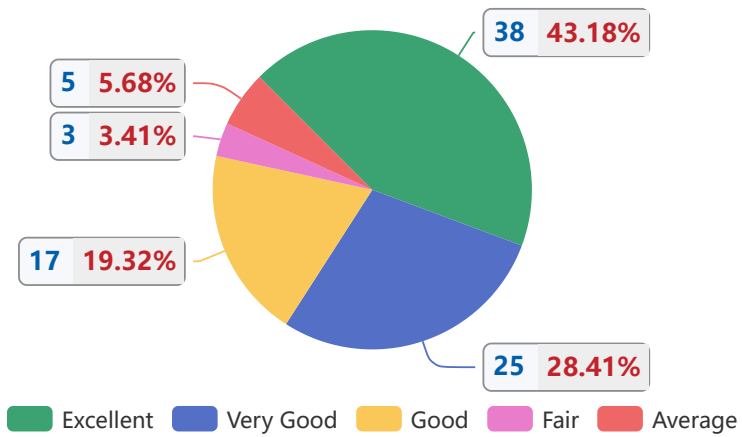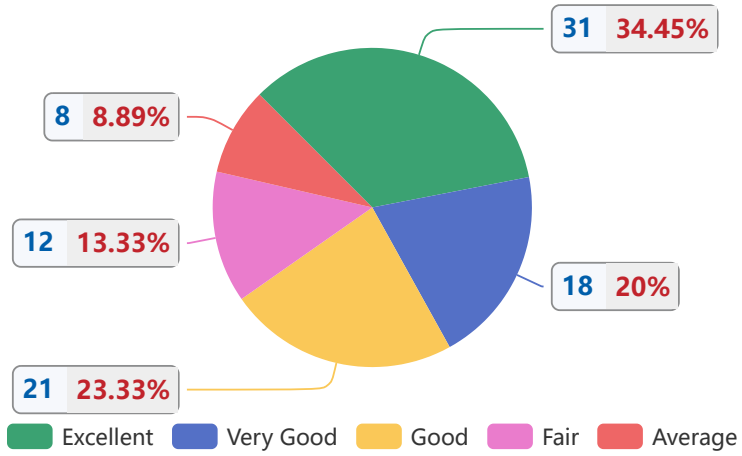
Alumni Association/ Network of Old Friends - Respondents

Excellent	Very Good	Good	Fair	Average
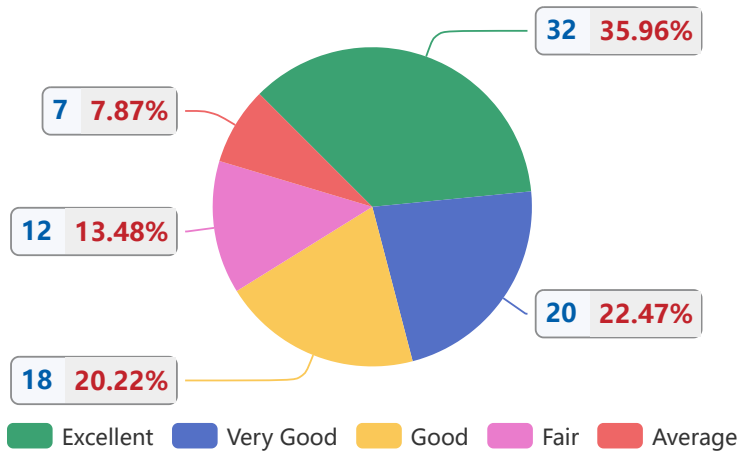
Overall Rating of the College - Respondents
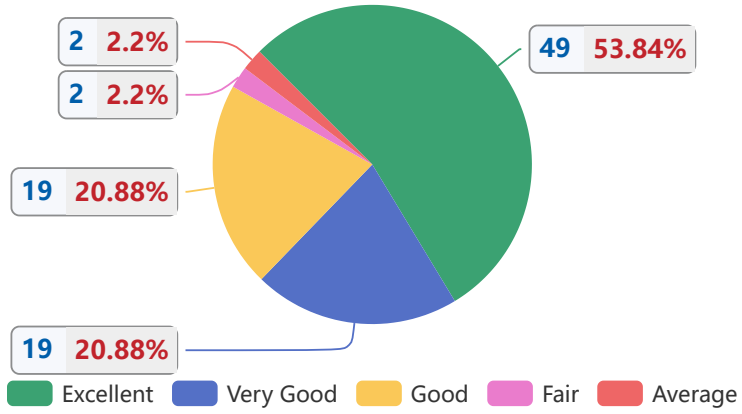
Employer feedback report

	S Agree	Agree	Nutral	Disagree	S disagree
1. The employee/trainee was punctual during his/her training	30	55	3	4	0
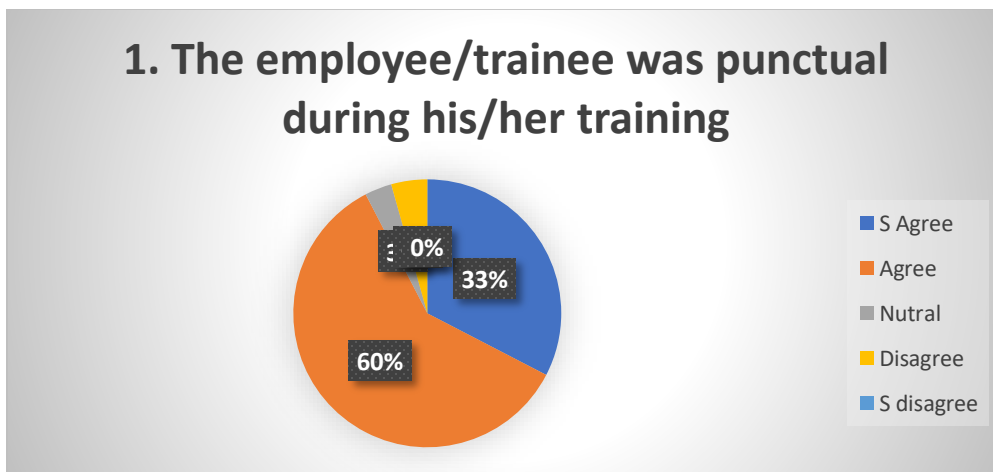
	S Agree	Agree	Nutral	Disagree	S disagree
2. The employee/trainee exhibited courtesy with staff and customers	37	47	7	1	0

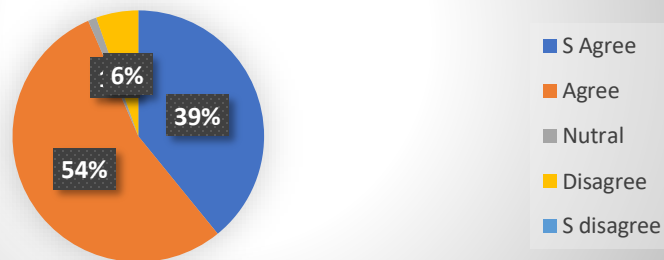|	S Agree	Agree	Nutral	Disagree	S disagree
3. The employee/trainee showed his ability to work well in a team	30	52	9		1
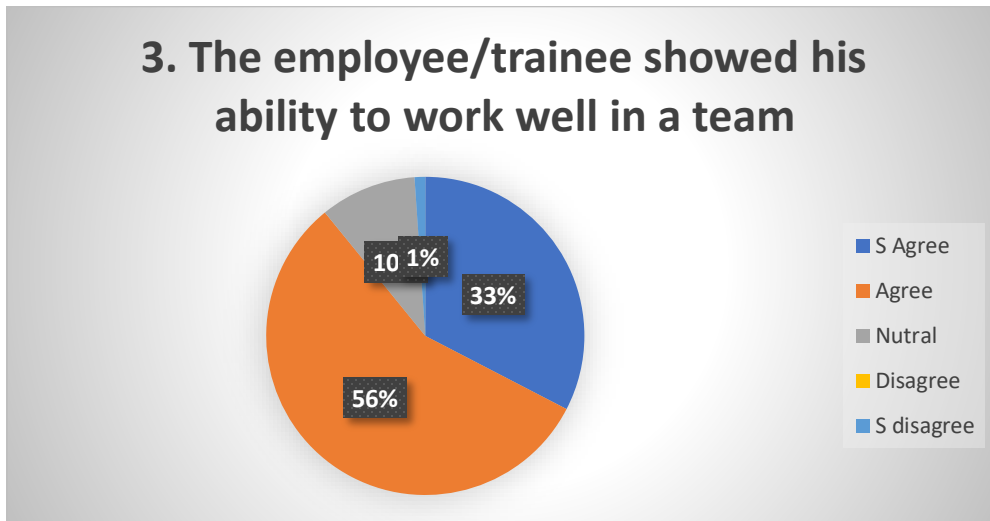
	S Agree	Agree	Nutral	Disagree	S disagree
4. The employee/trainee took initiative to solve the problems	31	51	8	2	
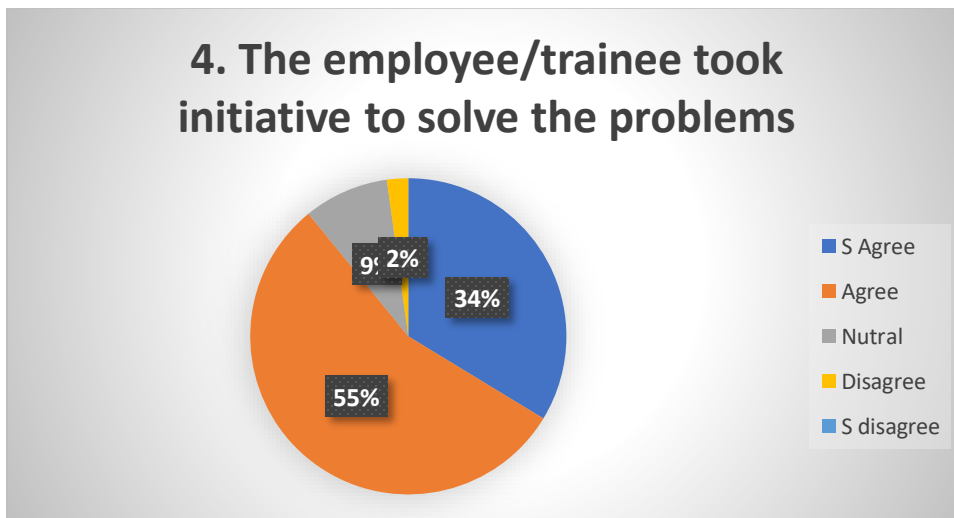
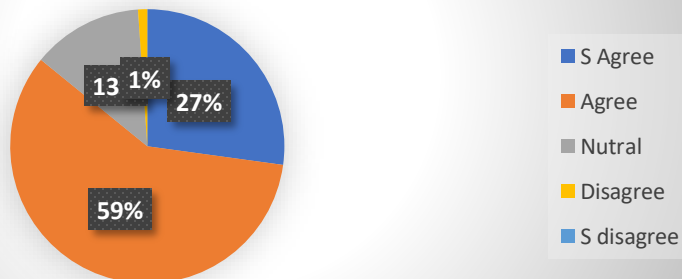|	S Agree	Agree	Nutral	Disagree	S disagree
5. The employee/trainee observed all the work ethics while working in this institution	36	50	1	5	

5. The employee/trainee observed all the work ethics while working in this institution

	S Agree	Agree	Nutral	Disagree	S disagree
6. The employee/trainee was capable of accepting the criticism positively	25	54	12	1	

6. The employee/trainee was capable of accepting the criticism positively

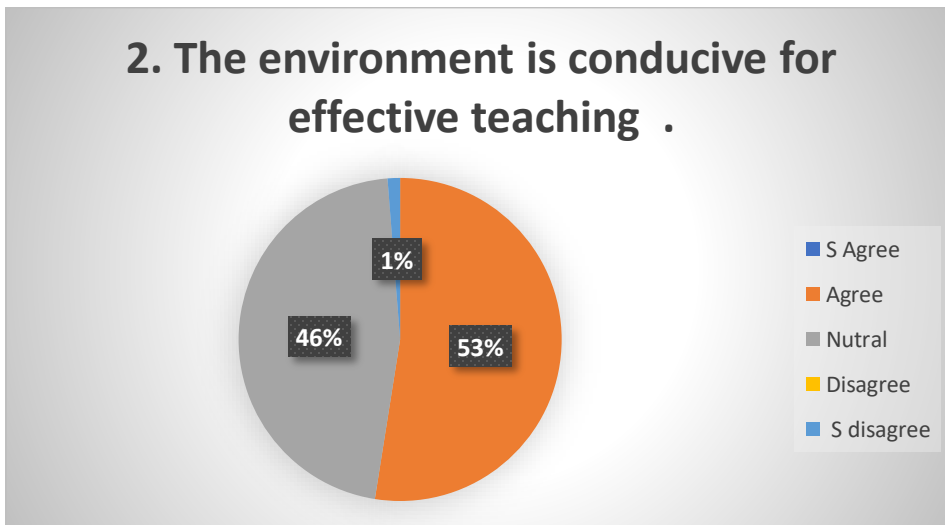|	S Agree	Agree	Nutral	Disagree	S disagree
7. The employee/trainee's quality of work is satisfactory	27	61	3	1	

7. The employee/trainee's quality of work is satisfactory

- S Agree
- Agree
- Nutral
- Disagree
- S disagree

Teachers Feedback
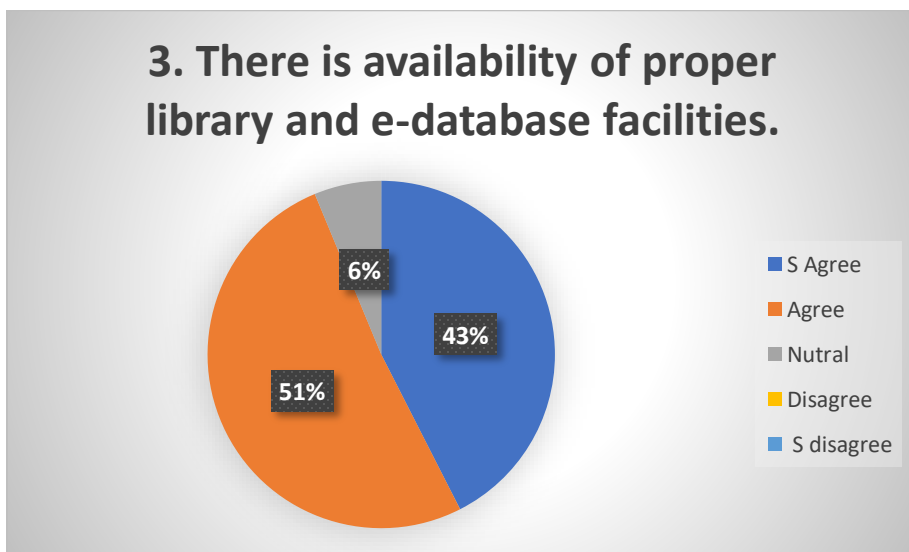
	S Agree	Agree	Nutral	Disagree	S disagree
1. The institution provides proper infrastructure.	23	48	7	1	1
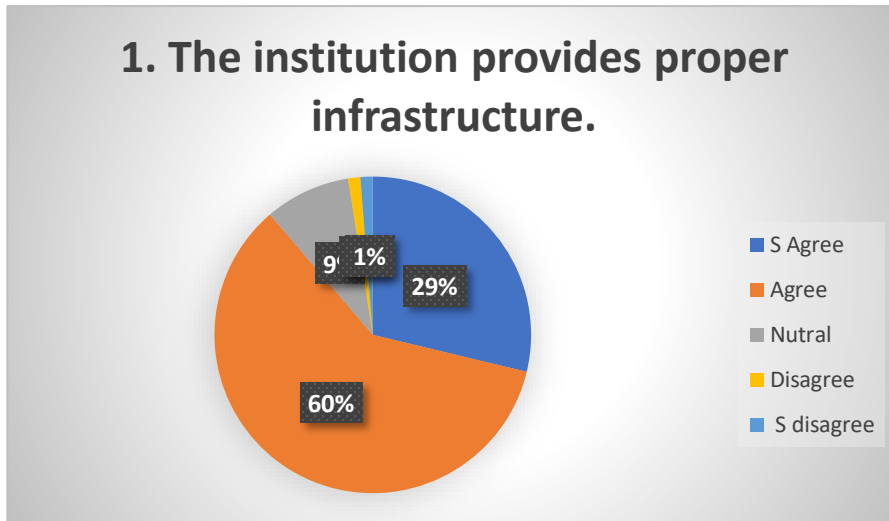
	S Agree	Agree	Nutral	Disagree	S disagree
2. The environment is conducive for effective teaching .		42	37		1

	S Agree	Agree	Nutral	Disagree	S disagree
3. There is availability of proper library and e-database facilities.	34	41	5		

	S Agree	Agree	Nutral	Disagree	S disagree
4. The institution provides encouraging environment for research.	11	41	24	4	