

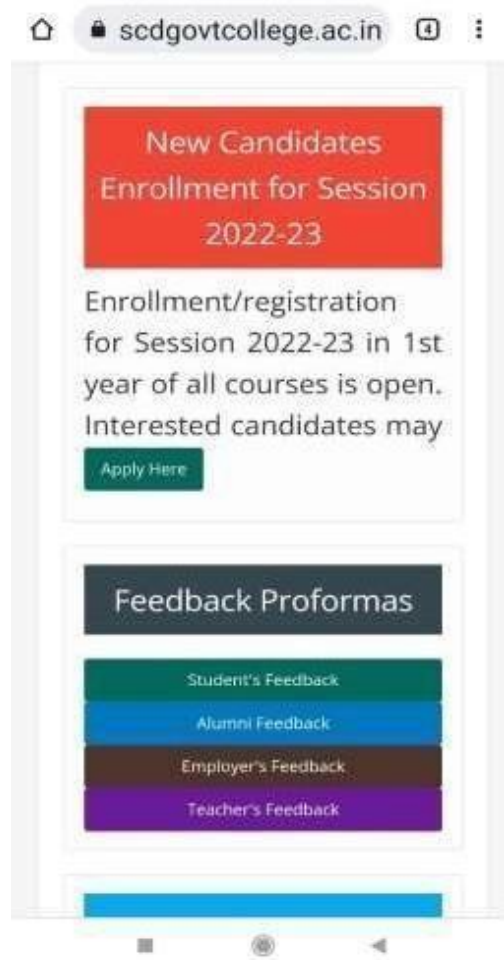
# FEEDBACK REPORT 2021-2022

## SCD GOVERNMENT COLLEGE LUDHIANA

Feedback Type: Online

Feedback from all stakeholders was collected online. Feedback links are available on the home page of the college website for which the link and the screenshot are given below:

<https://scdgovtcollege.ac.in/>

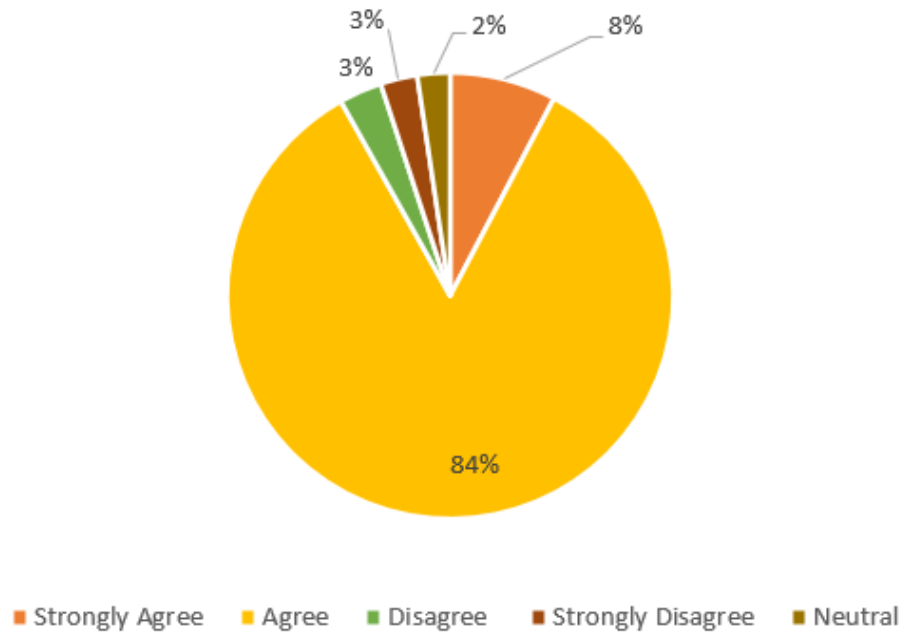


## Student Feedback

Google form was floated in all the courses. Number of students from various courses who participated in the survey are tabulated below:

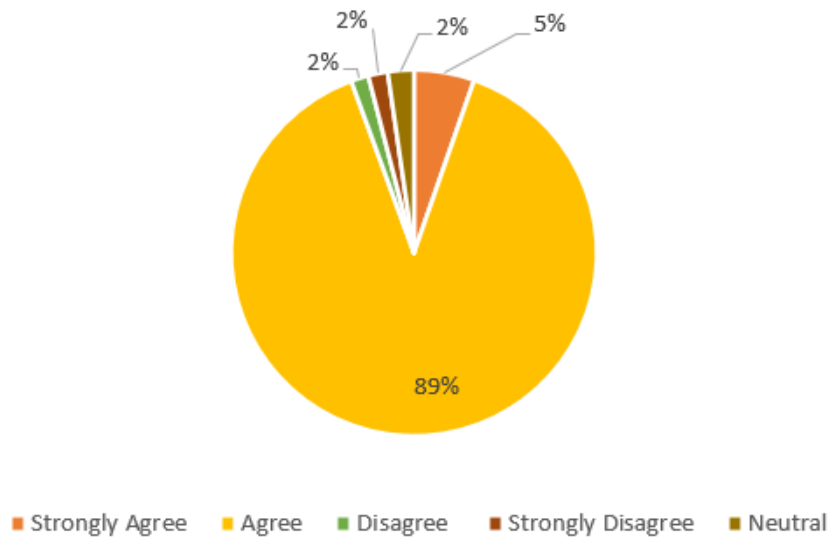
1.	Total No. of feedback responses received from UG and PG classes	2956
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# 1. The course was completed on time.



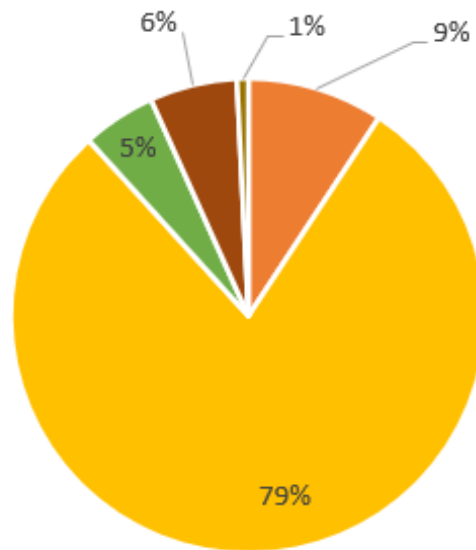
Answer chosen	No. of students
Strongly Agree	228
Agree	2487
Disagree	92
Strongly Disagree	79
Neutral	70
Total	2956

## 2. Study Material was made available by the teacher .



Answer chosen	No. of students
Strongly Agree	158
Agree	2633
Disagree	46
Strongly Disagree	51
Neutral	68
Total	2956

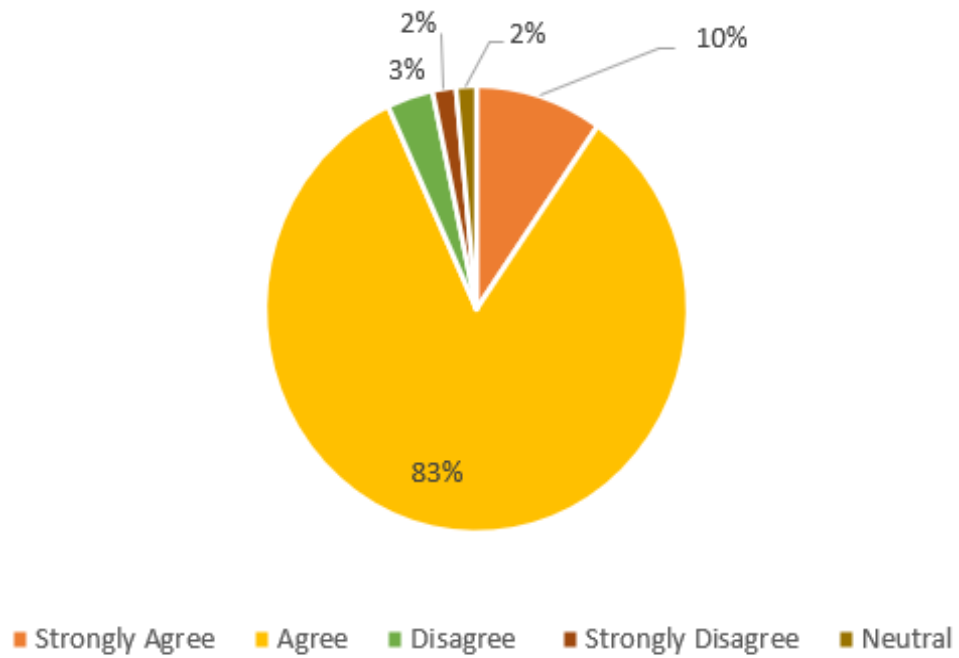
### 3. The teacher has mastery over his/her subject.



Strongly Agree   Agree   Disagree   Strongly Disagree   Neutral

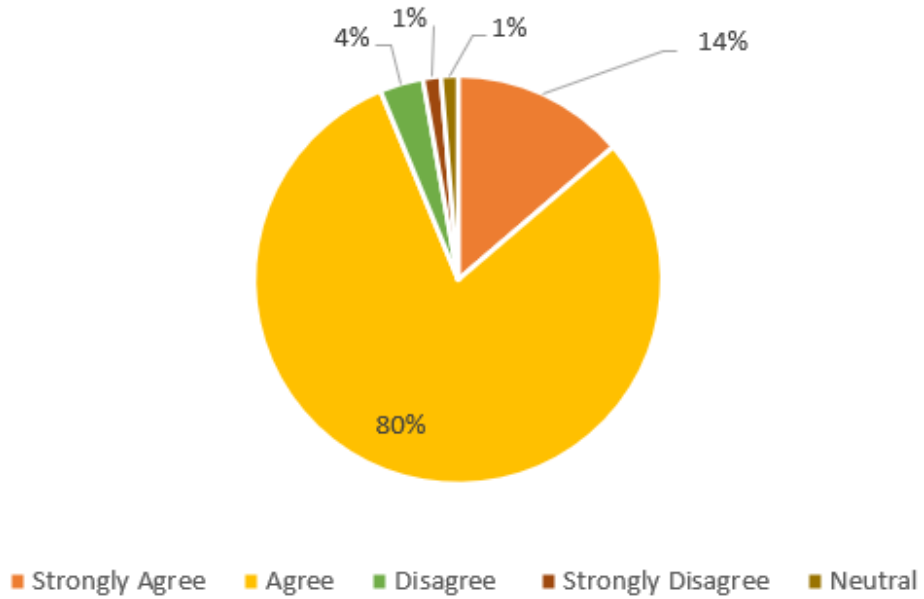
Answer chosen	No. of students
Strongly Agree	274
Agree	2335
Disagree	148
Strongly Disagree	176
Neutral	23
Total	2956

#### 4. The tests and assignments taken in the class were useful.



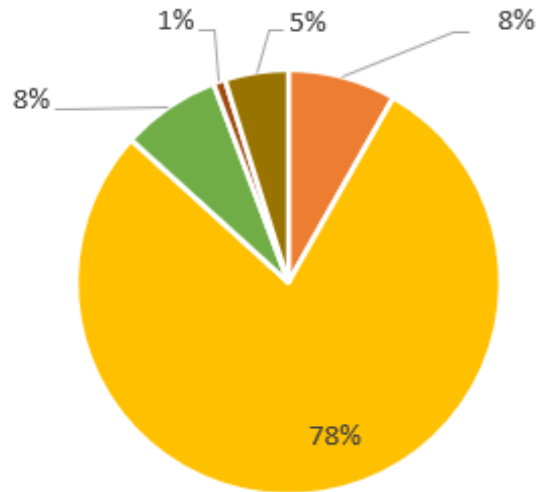
Answer chosen	No. of students
Strongly Agree	287
Agree	2466
Disagree	104
Strongly Disagree	53
Neutral	46
Total	2956

### 5. The teacher encouraged student participation during the class.



Answer chosen	No. of students
Strongly Agree	406
Agree	2366
Disagree	102
Strongly Disagree	42
Neutral	40
Total	2956

**6. Office staff/technical staff and library staff in the college are helpful.**

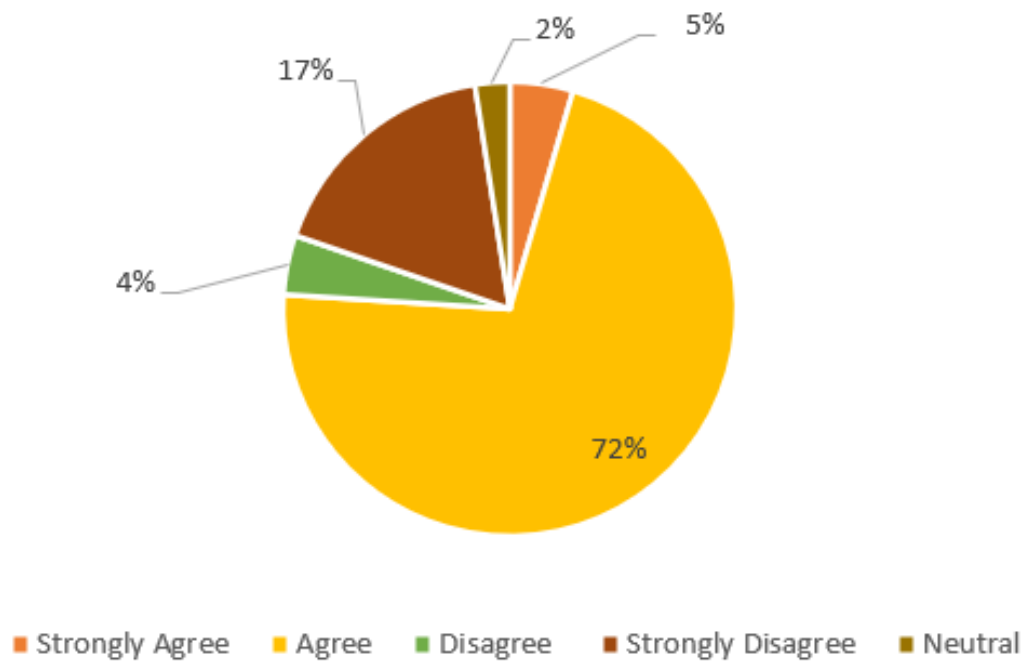


■ Strongly Agree   
 ■ Agree   
 ■ Disagree   
 ■ Strongly Disagree   
 ■ Neutral

Answer chosen	No. of students
Strongly Agree	243
Agree	2320
Disagree	223
Strongly Disagree	27
Neutral	143
Total	2956

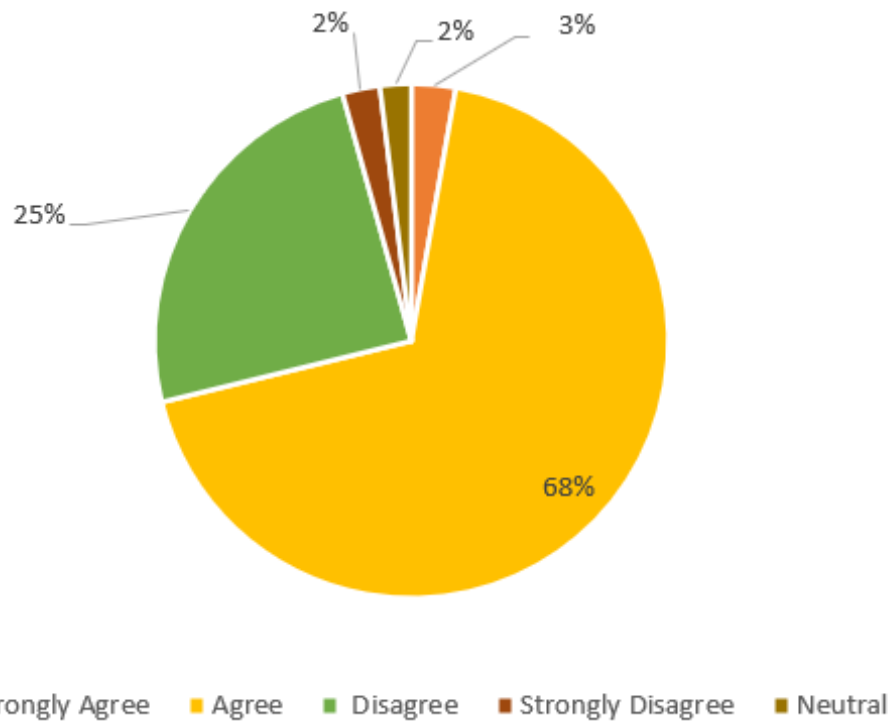


### 7. The classrooms and toilets are well maintained.



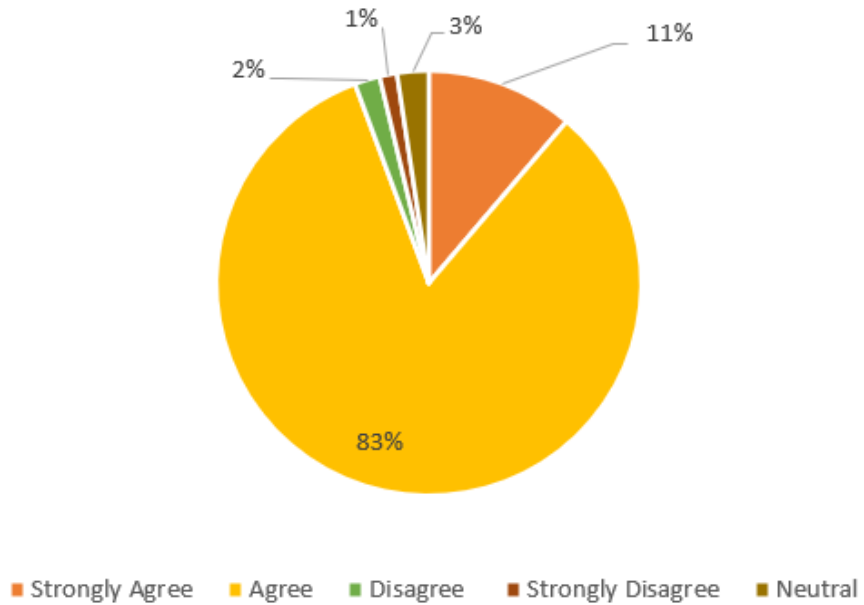
Answer chosen	No. of students
Strongly Agree	133
Agree	2114
Disagree	125
Strongly Disagree	511
Neutral	73
Total	2956

### 8. Clean drinking water is available.



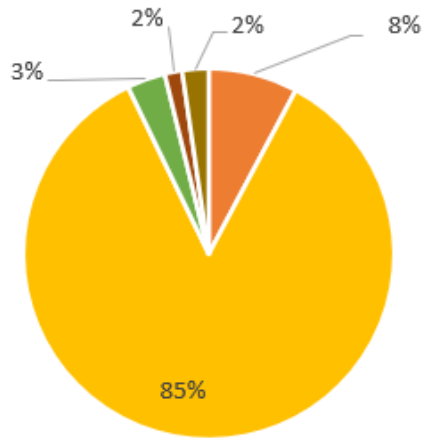
Answer chosen	No. of students
Strongly Agree	82
Agree	2022
Disagree	724
Strongly Disagree	70
Neutral	58
Total	2956

### 9. Canteen Facility is available.



Answer chosen	No. of students
Strongly Agree	332
Agree	2457
Disagree	57
Strongly Disagree	39
Neutral	71
Total	2956

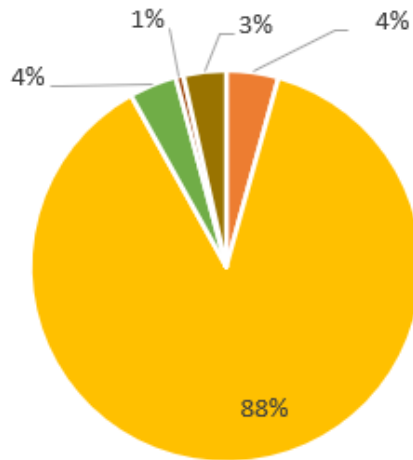
**10. The building classrooms are accessible to differently abled students.**



■ Strongly Agree 
 ■ Agree 
 ■ Disagree 
 ■ Strongly Disagree 
 ■ Neutral

Answer chosen	No. of students
Strongly Agree	230
Agree	2514
Disagree	99
Strongly Disagree	45
Neutral	68
Total	2956

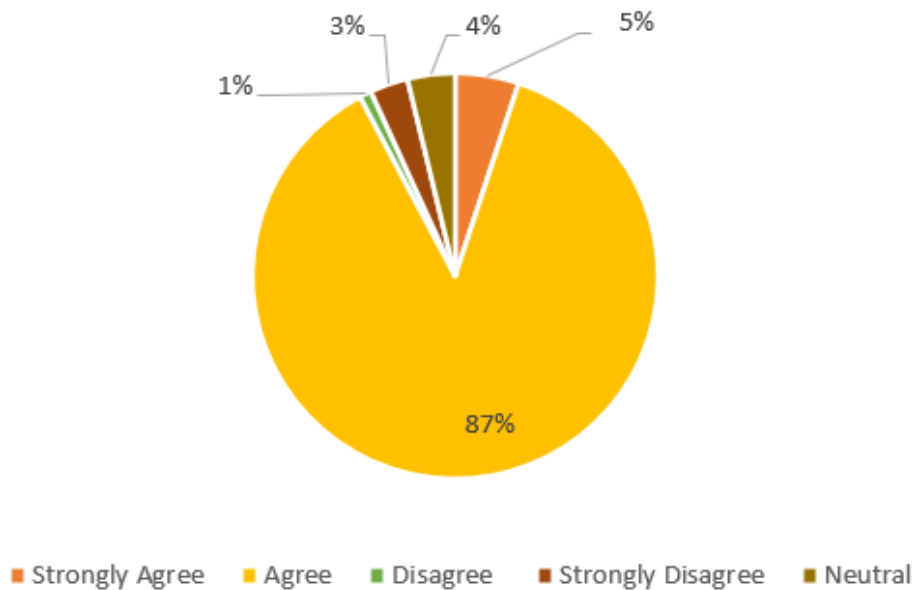
### 11. The Grievance redressal cell exist in the college.



■ Strongly Agree   
 ■ Agree   
 ■ Disagree   
 ■ Strongly Disagree   
 ■ Neutral

Answer chosen	No. of students
Strongly Agree	127
Agree	2590
Disagree	116
Strongly Disagree	19
Neutral	104
Total	2956

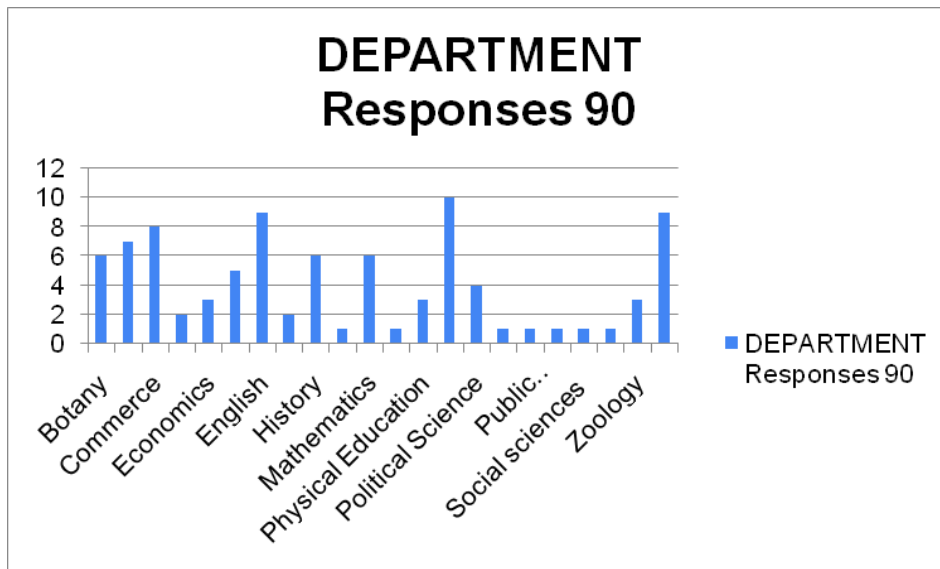
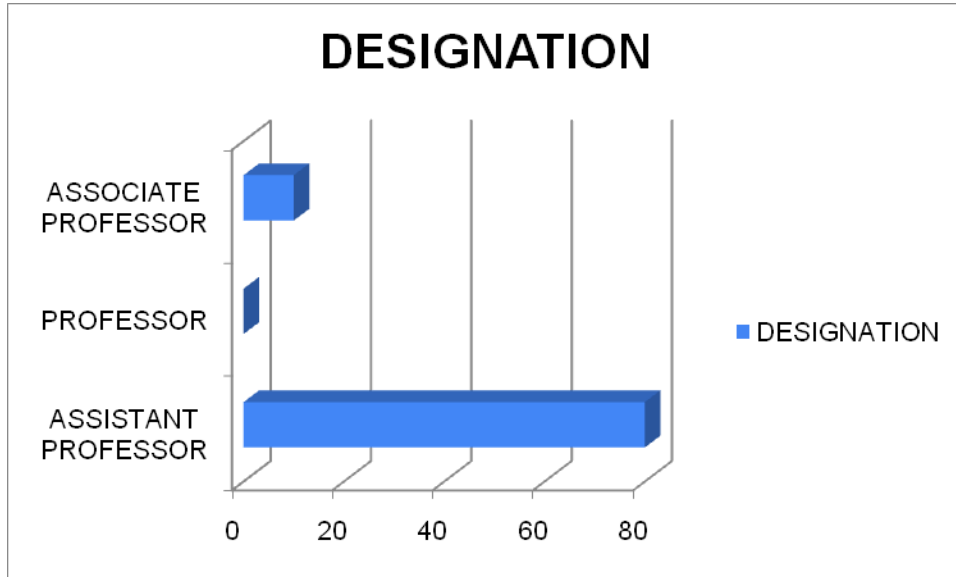
## 12. The overall atmosphere in the college campus is conducive.



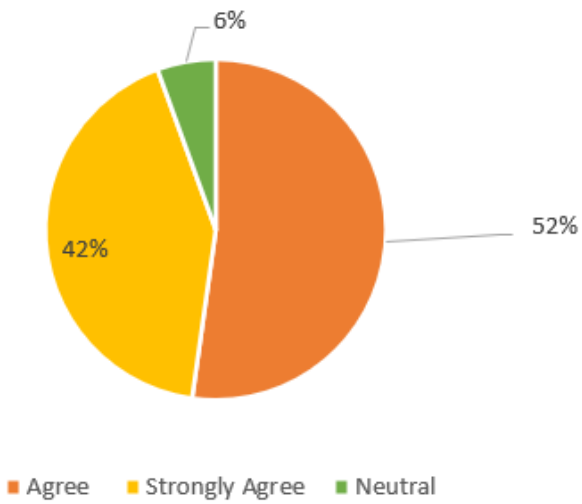
Answer chosen	No. of students
Strongly Agree	150
Agree	2576
Disagree	28
Strongly Disagree	90
Neutral	112
Total	2956

## Teachers' Feedback

Feedback has been received from 90 members of faculty through online process.



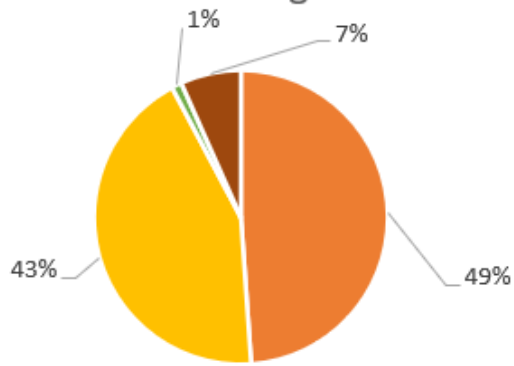
### 1 The institution provide proper infrastructure.



Answer chosen	No. of responses
Agree	47
Strongly Agree	38
Disagree	0
Strongly Disagree	0
Neutral	5
Total	90



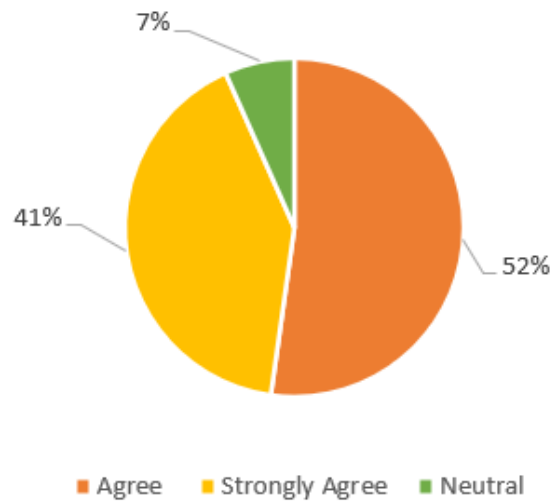
2. The environment is conducive for effective teaching.



■ Agree   
 ■ Strongly Agree   
 ■ Strongly Disagree   
 ■ Neutral

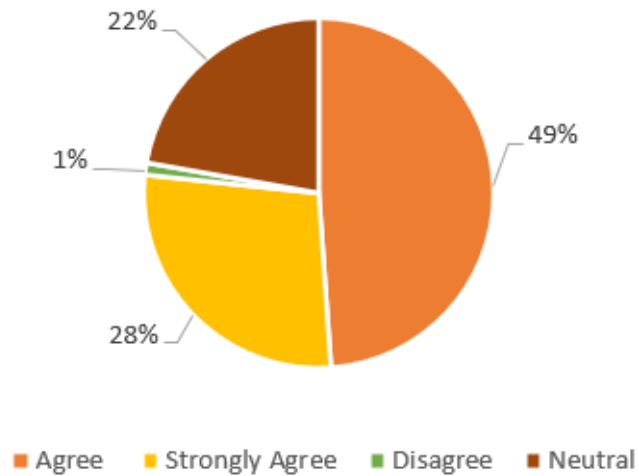
Answer chosen	No. of responses
Agree	44
Strongly Agree	39
Disagree	0
Strongly Disagree	1
Neutral	6
Total	90

### 3. There is availability of proper library and E-Database facilities.



Answer chosen	No. of responses
Agree	47
Strongly Agree	37
Disagree	0
Strongly Disagree	0
Neutral	6
Total	90

#### 4. The institution provides encouraging environment for research.

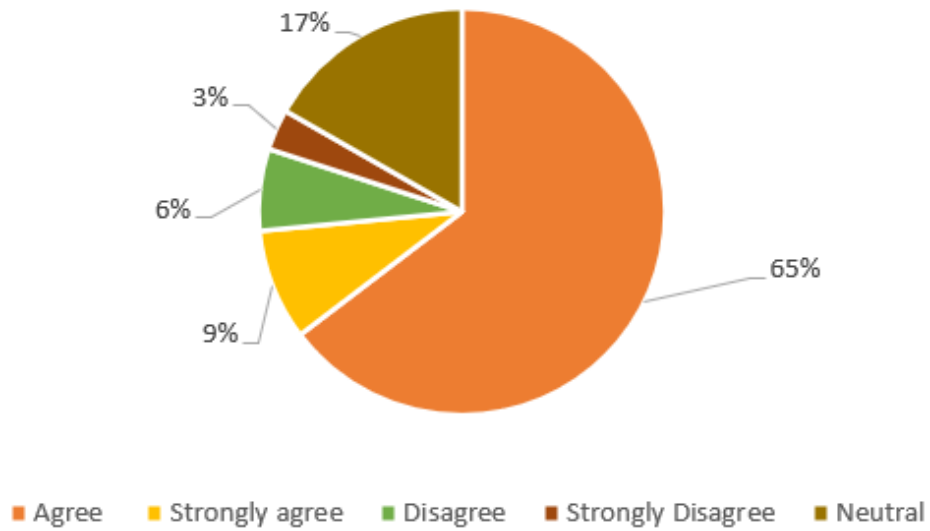


Answer chosen	No. of responses
Agree	44
Strongly Agree	25
Disagree	1
Strongly Disagree	0
Neutral	20
Total	90

# Alumni Feedback

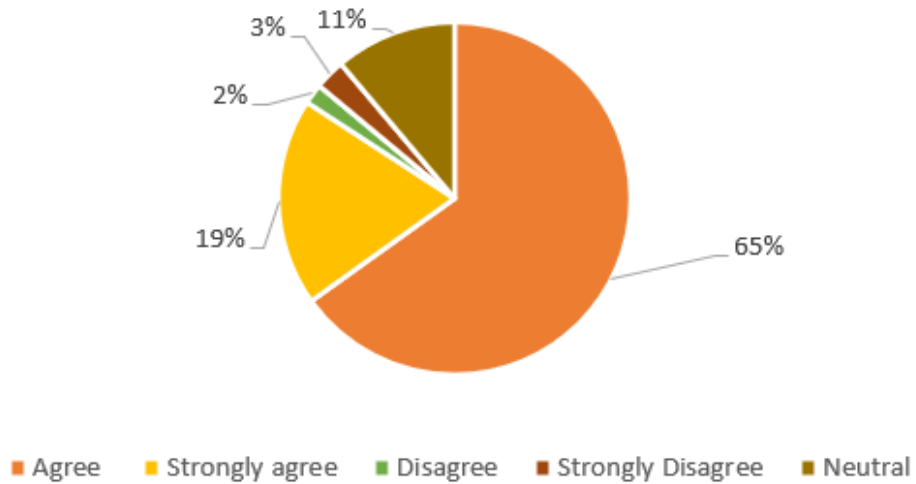
Feedback has been received from 215 alumni through online process.

## 1. Teaching standards are upto the mark.



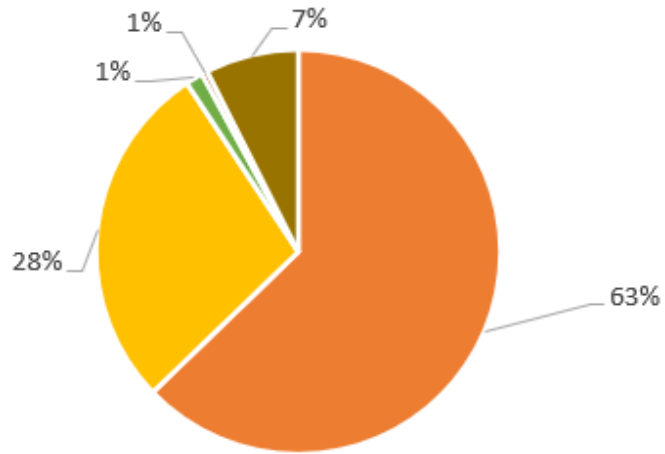
Answer chosen	No. of students
Agree	139
Strongly agree	19
Disagree	14
Strongly Disagree	7
Neutral	36
Total	215

## 2. The institution organizes various kinds of activities for overall development of students.



Answer chosen	No. of students
Agree	140
Strongly agree	41
Disagree	4
Strongly Disagree	6
Neutral	24
Total	215

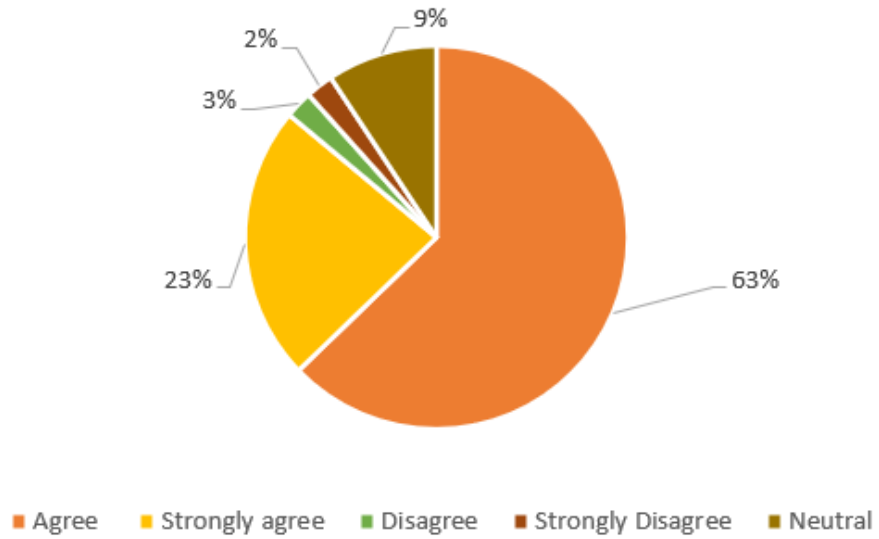
### 3. Good Sports facilities are provided.



■ Agree   
 ■ Strongly agree   
 ■ Disagree   
 ■ Strongly Disagree   
 ■ Neutral

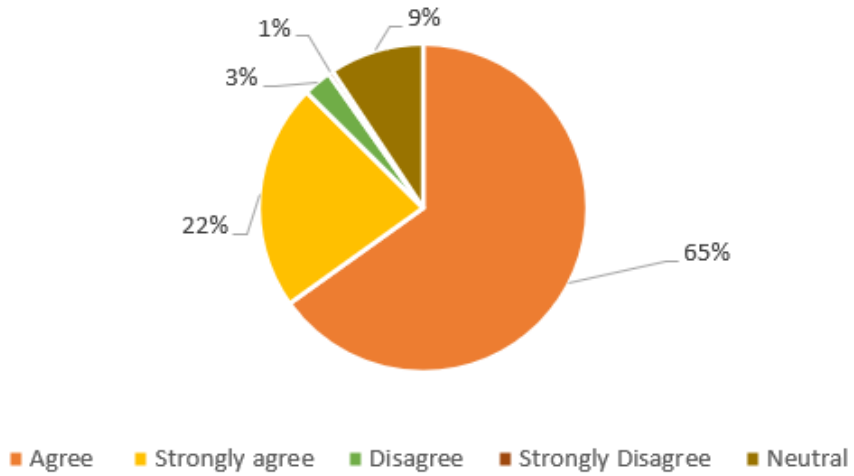
Answer chosen	No. of students
Agree	135
Strongly agree	60
Disagree	3
Strongly Disagree	1
Neutral	16
Total	215

#### 4. Library is well equipped.



Answer chosen	No. of students
Agree	135
Strongly agree	50
Disagree	5
Strongly Disagree	5
Neutral	20
Total	215

**5. You feel proud to be the associated with the institution as an alumnus.**



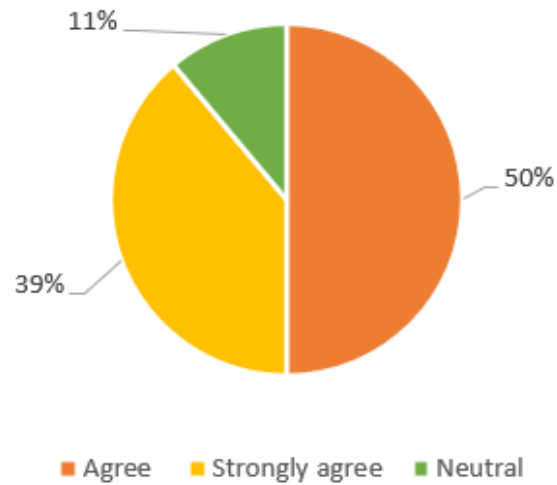
Answer chosen	No. of students
Agree	140
Strongly agree	48
Disagree	6
Strongly Disagree	1
Neutral	20
Total	215



## Employer's Feedback

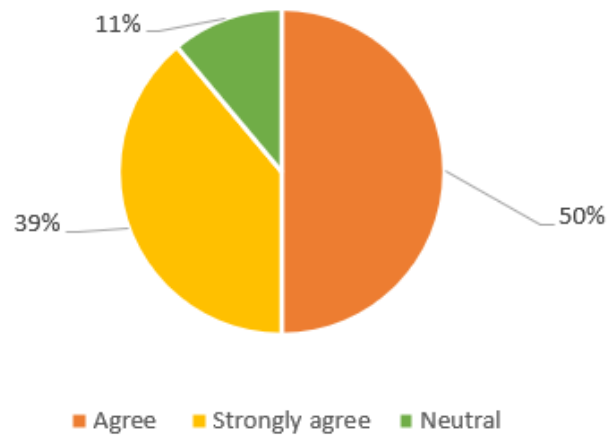
Feedback has been received from 18 firms/companies through online process.

### 1. The employee/trainee was punctual during his/her training.



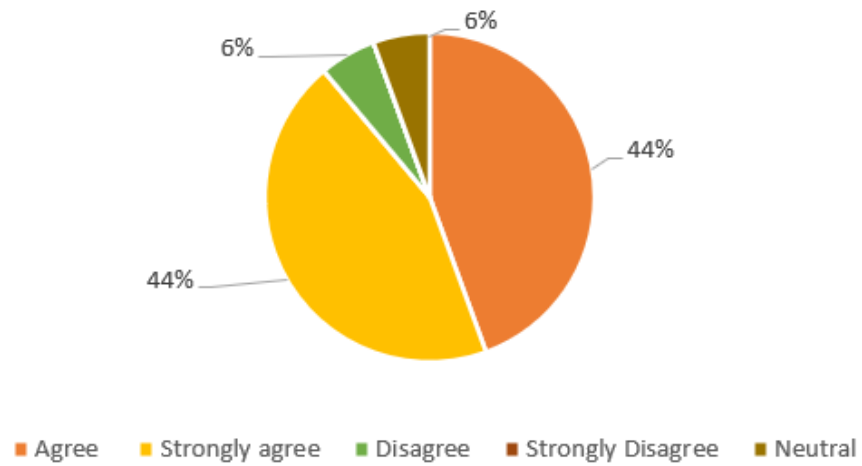
Answer chosen	No. of students
Agree	9
Strongly agree	7
Disagree	0
Strongly Disagree	0
Neutral	2
Total	18

## 2. The employee/trainee exhibited courtesy with staff and customers.



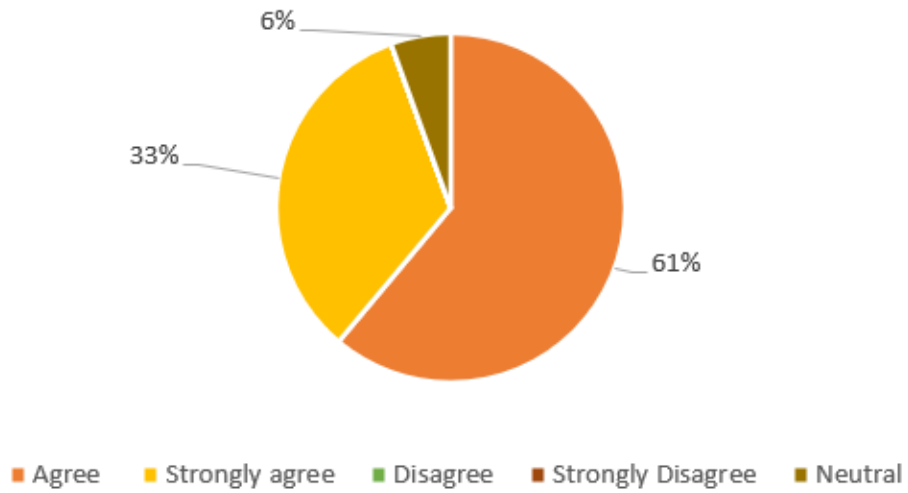
Answer chosen	No. of responses
Agree	9
Strongly agree	7
Disagree	0
Strongly Disagree	0
Neutral	2
Total	18

### 3. The employee/ trainee showed his ability to work well in a team.



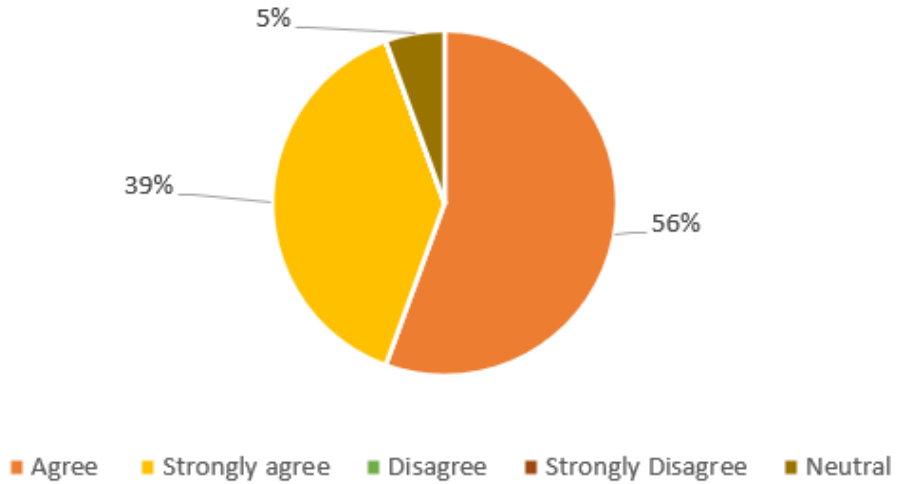
Answer chosen	No. of responses
Agree	8
Strongly agree	8
Disagree	1
Strongly Disagree	0
Neutral	1
Total	18

#### 4. The employee/ trainee took initiative to solve the problems.



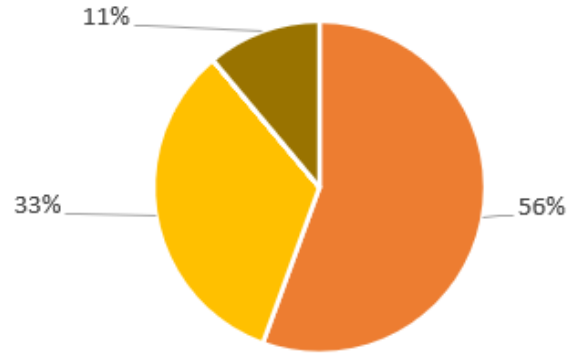
Answer chosen	No. of responses
Agree	11
Strongly agree	6
Disagree	0
Strongly Disagree	0
Neutral	1
Total	18

**5. The employee/ trainee observed all the work ethics while working in this institution.**



Answer chosen	No. of responses
Agree	10
Strongly agree	7
Disagree	0
Strongly Disagree	0
Neutral	1
Total	18

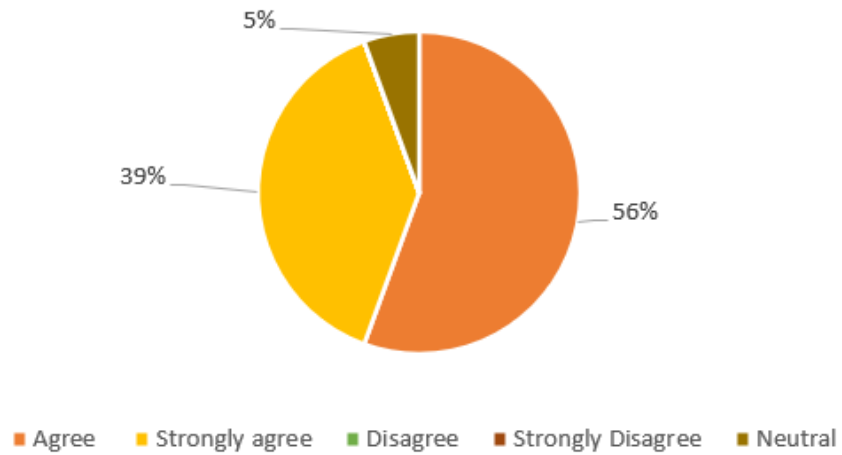
**6. The employee/ trainee was capable of accepting the criticism positively.**



■ Agree   
 ■ Strongly agree   
 ■ Disagree   
 ■ Strongly Disagree   
 ■ Neutral

Answer chosen	No. of responses
Agree	10
Strongly agree	6
Disagree	0
Strongly Disagree	0
Neutral	2
<b>Total</b>	<b>18</b>

### 7. The employee/ trainee's quality of work is satisfactory.



Answer chosen	No. of responses
Agree	10
Strongly agree	7
Disagree	0
Strongly Disagree	0
Neutral	1
Total	18

In addition feedback was elicited from students through mentor-mentee groups, and subsequently conveyed to the Governing Council and the Principal who then took suitable action on it.

## **Observations/Suggestions**

In addition, feedback was elicited from students of various departments by the respective teachers and subsequently conveyed to the related HODs, the Governing Council and the principal who took suitable action on it. As per the analysis of feedback received from teachers the following suggestions/observations were available In chemistry block there is a requirement of water cooler.

The students of Botany department raised the need of equipment which could help them to study plants cells more effectively and clearly.

Industrial Microbiology students wanted to study centrifugation technique comprehensively.

English Department students gave the suggestion to start some professional course for PG (specifically English) students which could develop a skill in them.

Post graduate students of Punjabi department expressed their wish to have deep knowledge of Punjabi culture and language.

Students of Commerce wanted to learn more about Indian Taxation System.

The PG students of Geography expressed their desire to attain thorough knowledge of locations—Indian and world.

The staff members, as well as the students suggested that some steps should be taken for the cleanliness and beautification of the college campus.

Many students from various departments expressed their wish that along with the fixed curriculum of the university some professional courses should also be there in the college which could help them in their profession and skill them in earning money while studying.



## **Actions taken**

1. Water cooler installed in Chemistry block.
2. Minocular Microscope and Dissecting Microscope bought for Botany Labs.
3. A centrifuge bought for IMB lab.
4. Four add on certificate courses i.e. –
  - Certificate in GST applications
  - Certificate in computer added accounting
  - Certificate in business etiquettes and professionalism
  - Certificate in creative writing and content developmentStarted in collaboration with Jagat Guru Nanak Dev Punjab State Open University, Patiala which may help the students professionally.
5. A lecture was organised for Punjabi Department students on February 2, 2022 on 'Punjabi culture and language'.
6. A power packed seminar on Indian Taxation System was organised on May 13, 2022 for Commerce students on their demand.
7. Map filling activity and competition was organised on March 31, 2022 by Geography department to enhance students' knowledge of locations in India and world
8. Campus Beautification Committee formed which worked whole heartedly to beautify the college campus.
9. A tractor and other equipments purchased for the proper maintenance and beautification of the college lawns and grounds.
10. Webcams and Tablets purchased to enhance the teaching learning process.
11. Rooms and offices in the administrative block upgraded with air condition